

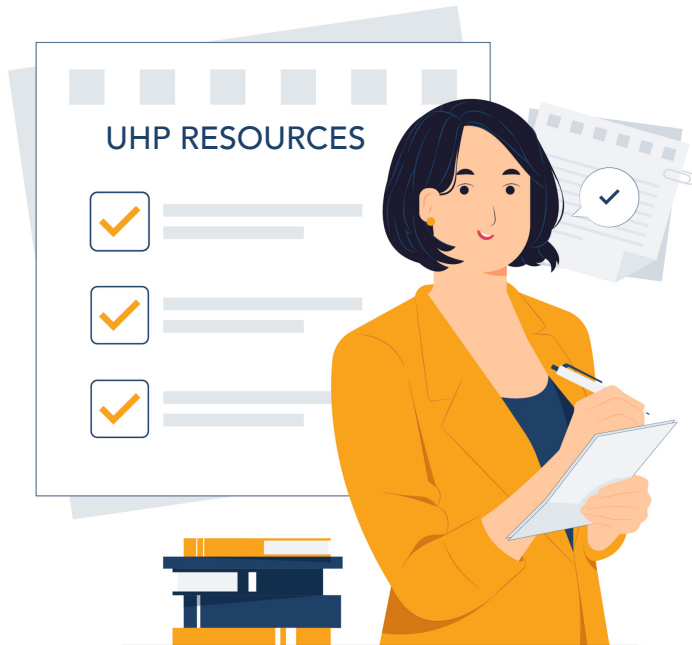
Welcome, please add your name & county to the chat




Ukrainian Support

Convening Sessions



Ukrainian Support Convening Session Topics



Date	Topic	Designed For
Aug 10	 Applying UHP Policy	County DSS Staff* only
Aug 24	 Accessing Subsidies	UHPs/ Sponsors
Sept 14	 Cultural Considerations	Direct Service Staff, Educators
2 nd & 4 th Thursday @ 10:00am through mid-November		

Session Reminders



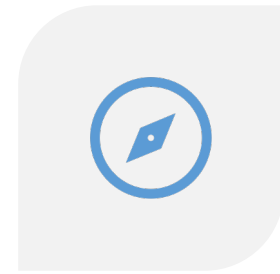
Mute



Upvote Questions



Live Q&As



Survey

Today's Topics

1

**Documentation
& Extension**

2

**Eligibility &
Common
Scenarios**

3

**Running
Reports &
Escalation**

4

**Centralized
Resources**



U.S. Citizenship and
Immigration Services



Guest Presenters

Which area are you most interested in learning more about?

Use the "Stamp" tool to indicate your top interest area

Documentation	Eligibility	CalSAWs & SAVE Reports	Where to escalate beyond my office



U.S. Citizenship and
Immigration Services

Documentation Related

Questions Answered in this section

What do **common immigration documents look like**, such as UHPs codes & EADs ?


How can clients **get an EAD**?

What do the various **I-797 forms** indicate?

How does a UHP know if their **parole was extended**?

Where can I learn more about **SAVE report** verification codes & entrance dates?

Sample I-94s

 **U.S. Customs and Border Protection**
Securing America's Borders

Get I-94 Number | I-94 FAQ

Admission (I-94) Number Retrieval

Admission (I-94) Record Number: 61234567890 ← I-94 Number

Admit Until Date (MM/DD/YYYY): 10/10/2012 ← Expiration Date

Details provided on Admission(I-94) form:

Family Name:	ADAMS	← Last Name
First (Given) Name:	JOHN	← First Name
Birth Date (MM/DD/YYYY):	01/01/1990	
Passport Number:	P123123213	
Passport Country of Issuance:	Mexico	
Date of Entry (MM/DD/YYYY):	04/11/2012	← Issuance Date
Class of Admission:	B1	← Category / Class of Admission

I-94 Number → Departure Number: 000000000 11

Last Name → Family Name: SAMPLE

First Name → First (Given) Name: SAMPLE

Category / Class of Admission → B2

Issuance Date → DEC 04 2016

Expiration Date → Jun 03 2017

Department of Homeland Security
CBP I-94A (11/04) Departure Record

Country of Citizenship: MEXICO

20161204 US-VISIT 20161204 MULTIPLE

See Other Side | STAPLE HERE

Class of admission may be DT, PAR, UHP

Online Access: <https://i94.cbp.dhs.gov/I94/>

Employment Authorization Document (EAD)

Steps to Apply for an EAD

1. File Form I-765

- Paper file or file online using myUSCIS account
- No fee for initial and may qualify for fee waivers for subsequent

2. Receive Form I-797

- Receipt notice
- Biometrics appointment
- Approval notice
- Issuance of Form I-766 (EAD)

The image displays two documents from the U.S. Citizenship and Immigration Services (USCIS). The top document is Form I-765, 'Application For Employment Authorization', which includes fields for 'Authorization/Extension Valid From', 'Authorization/Extension Valid Through', 'Alien Registration Number', and 'Remarks'. It also features a 'Fee Stamp' and an 'Action Block'. The bottom document is a 'Sign In' page for the USCIS online portal, with fields for 'Email' and 'Password', and a 'Sign In' button. A note at the bottom of the sign-in page reads: 'One account for all of your USCIS needs. Create an account.'

Form I-797

Department of Homeland Security
U.S. Citizenship and Immigration Services

Form I-797C, Notice of Action

THIS NOTICE DOES NOT GRANT ANY IMMIGRATION STATUS OR BENEFIT.

Form Number	Description
I-797, Notice of Action	Issued to communicate receipt or approval of an application or petition.
I-797A, Notice of Action	Issued to an applicant as a replacement Form I-94.
I-797B, Notice of Action	Issued for approval of a noncitizen worker petition.
I-797C, Notice of Action	Issued to communicate receipt or rejection of an applications or petitions; transfer of files; fingerprint biometric, interview and re-scheduled appointments; additional actions, and re-opening of cases.
I-797D	Accompanies benefit cards.
I-797E, Notice of Action	Issued to request evidence.
I-797F, Transportation Letter	Issued overseas to allow applicants to travel.


Sample EADs



2017 Version

All parolees receive a "C11" category

Extensions for Ukrainian Parolees

 **Alien's Change of Address Card** USCIS Form AR-11
Department of Homeland Security
U.S. Citizenship and Immigration Services

NOTE: An asterisk (*) indicates a mandatory field that must be completed.

Information About You

*Family Name (Last Name) *Given Name (First Name) Middle Name (if applicable)

*Date of Birth (mm/dd/yyyy) Alien Registration Number (A-Number) (if any)

Information About Your Address

***Present Physical Address (No PO Boxes)**

*Street Number and Name Apt. Ste. Flr. Number

*City or Town *State *ZIP Code
(USPS ZIP Code Lookup)

Previous Physical Address

Street Number and Name Apt. Ste. Flr. Number

City or Town State ZIP Code
(USPS ZIP Code Lookup)

Mailing Address (optional)

Street Number and Name Apt. Ste. Flr. Number

City or Town State ZIP Code
(USPS ZIP Code Lookup)

Your Signature

*Your Signature Date of Signature (mm/dd/yyyy)

Applies to: Ukrainians paroled between 02/24/22 and 04/25/22, and before Uniting for Ukraine (U4U)

Question 1: Is the UHPs address current with USCIS?

- ✓ If **Yes**, continue to next steps (next slide)
- ☐ If **No**: [update address with USCIS \(using Form AR-11\)](#)

Extensions for Ukrainian Parolees

- **Applies to:** Ukrainians paroled between 02/24/22 and 04/25/22, and before Uniting for Ukraine (U4U) was established
- **How to access:** On a case-by-case basis, will be considered for an additional 1 year
 - Can download new electronic I-94 with new extension date once CBP grants
 - Will get a new I-797 extending the previous EAD
 - Very important to [update address with USCIS \(using Form AR-11\)](#)
- **Haven't received it yet?**
 - Visit <https://help.cbp.gov/s/questions>, then select:
Topic: *I-94/ Traveler Compliance*
Sub-topic: *Ukrainians Paroled into US - Russia Invasion*

Extension Not Yet Received?
Topic: *I-94/ Traveler Compliance*
Sub-topic: *Ukrainians Paroled into US - Russia Invasion*

Ask a Question

U.S. Customs and Border Protection

Please provide your question in the Description entry

* Required Fields

* Topic
I-94 / Traveler Compliance

* Applicable Issue
Ukrainians Paroled into U.S. - Russia Invasion

TTP Programs
--None--

* Email

* Confirm Email Address

SAVE Website

- How to read SAVE responses
- Sample common immigration documents
- SAVE FAQs



U.S. Citizenship and Immigration Services

Menu

Search our Site

SAVE

Commonly Used Immigration Documents

The following are exemplars of some commonly used immigration documents, but not of all documents that could be presented for a SAVE request. SAVE user agencies should contact SAVE if they have any questions about immigration documentation. If a user agency is not sure whether a particular immigration document is valid, they can submit a copy of the document with an additional verification request to SAVE.

[Close All](#) [Open All](#)

- Form N-550, Certificate of Naturalization
- Form N-570, Certificate of Naturalization
- Form N-560, Certificate of Citizenship
- Form N-561, Certificate of Citizenship
- Form I-551, Permanent Resident Card (Green Card)
- Temporary I-551, Machine Readable Immigrant Visa (MRIV)
- Temporary I-551, Permanent Resident Stamp
- Form I-327, Permit to Re-Enter
- Form I-571, Refugee Travel Document
- Form I-766, Employment Authorization Document Card
- Form I-94, Arrival/Departure Record

SAVE Website

- Upcoming trainings for benefit granting agencies
- SAVE News & Update (sign up to receive automatic updates)

U.S. Citizenship and Immigration Services

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Topics Forms Newsroom Citizenship Green Card Laws Tools

Home > SAVE > SAVE Resources > SAVE Webinars

SAVE Webinars

The SAVE Program offers prospective, new or current user agencies several webinars and customized tutorials to meet their specific need. There is no pre-registration for our webinars. Choose the session you want to attend from the list below, add it to your calendar, then return to this page to log in as early as 15 minutes before it starts.

Close All Open All

- How Do I Attend A Webinar?
- SAVE Program Overview Webinar
- SAVE Training for Current Users
- Never Used Cisco WebEx Before?
- Request a Customized Webinar or Speaker for live event

Close All Open All

Subject Month

Search Reset

SAVE Program Overview Webinar
August 09, 2023 11:00 AM

SAVE Information for SAVE Users:
Systematic Alien Verification for
Entitlements (SAVE) Program
Customer Service and Support for
Agencies

U.S. Citizenship and Immigration Services

This fact sheet provides customer service and support options to assist registered agencies with questions regarding verification cases, the SAVE Program, and/or system issues. This information is also available in the SAVE System under Resources.

SAVE Case Verification



U.S. Citizenship and
Immigration Services

Live Question & Answer

Documentation Related



Program Eligibility & Common Scenarios

Questions Answered in this Section

What **documents are required** for UHPs to enroll in public benefits (CalWORKS, RCA, and/or WIC)?

What should I do when a UHP does **NOT have a social security number at intake** for benefits?

When would a UHP be assigned a **non-work SSN** to apply for benefits?

What should I tell a UHP if their case **approval has been delayed**?

What should I do when a **UHP passes 1 year on parole**?

Who should I contact if I can't access the desired data?

Required Documentation per Program

Document Type	Program				Examples
	RCA	CalWORKS	CalFresh	WIC	
Photo ID	Yes	Yes	Yes	-	Ukrainian Passport stamped "DT 212(d5)" or UHP" or "PAR"
Social Security Card	No	Yes	Yes	-	
Residence	Yes	Yes	Yes	Yes	Lease, Utility Bill, Statement
Income	<i>If Applicable</i>	<i>If Applicable</i>	Yes	Yes	Earned wages, SSDI, cash benefits, self-employment
Expenses	Yes	Yes	Yes	-	Copy of Bills
Immigration Status	Yes	Yes	Yes	-	I-94, Passport with stamp, Asylum Grant Letter
Other	-	<18, School Enroll.		-	
Medical Deductions	-	<i>If Applicable</i>	<i>If Applicable</i>	-	

What should I do if UHP does not have a SSN at RCA or CalWORKS intake?

RCA: RCA does not require SSN. Please see ACWLD [Benefits Eligibility for Ukrainian Parolees](#) for more detail.

CalWORKS: Contact CDSS FEED CW Eligibility Policy at CWEligibilityPolicy@dss.ca.gov

When would a UHP be assigned a non-work authorized Social Security Number?

If an individual was not granted work authorization by the Department of Homeland Security (DHS), Social Security Administration (SSA) can *only potentially* assign them a non-work Social Security Number (SSN) IF they have a valid non-work reason, and they present the required documents needed for a non-work SSN.

The only valid reasons to assign a non-work SSN are:

- 1. A federal statute or regulation requires the noncitizen (who resides in or outside of the United States) to provide their SSN to get a federally-funded benefit to which they have otherwise established entitlement and for which all other requirements have been met; or
a state or local law requires the noncitizen (who is legally in the U.S.) to provide their SSN to get public assistance benefits to which they have otherwise established entitlement and for which all other requirements have been met.*
- 2. The Social Security Administration (SSA) does not assign a non-work SSN to apply for a benefit or if an SSN is not required to receive the benefit. To be assigned one, the individual must have already been entitled to it (i.e., they met all requirements to receive the benefit except the SSN) and a federal statute or regulation or a state or local law requires an SSN to receive the benefit they have established entitlement to. This is part of federal regulations.*

The policy in [RM 10211.600](#) outlines what is needed which includes a letter or form letter issued by the government entity which must meet all bullets listed in [RM 10211.600A.3.b](#). This is provided by the government entity and is not a form provided by SSA.

See also publication [EN-05-10096](#).

What should I tell a UHP if their case has been delayed?

1

Share Facts

Counties have 30 days to complete the application review.

2

Share the Local Escalation Path

If application exceeds this time, the applicant can ask to speak to a manager at their county office.

3

Share the State Contact Information

If this does not resolve issue, they can contact Refugee Programs Bureau at RefugeePolicy@dss.ca.gov

What should I do if a UHP passes 1 year on parole?

Context Information

DHS announced that, effective March 13, 2023, individuals paroled into the U.S. at a port of entry between February 24, 2022 and April 25, 2022 (i.e., pre-Uniting for Ukraine (U4U)), will be considered, on a case-by-case basis, for a one-year extension of their period of parole to align with the two-year parole period provided under U4U. If an individual's parole period is extended, *DHS will proactively make available online an updated Form I-94 with the extended parole period.*

Check Their Status

- 1. County workers,** run SAVE Reports to see the updated parole dates.
Regular time limits for RCA, CalWORKS apply.
- 2. UHPs,** contact USCIS to get updates on their parole status & timeline, see I-797.

Who should I contact if I can't pull the data I need from CalSAWS?

Reach out to either of these local positions:

- *County CalSAWs regional representative*
- *CWDA*

Contact Information

USCIS National Customer Service Ctr.
(NCSC)

1-800-375-5283

← Provide directly to clients for follow up questions

Agency/ Area	Contact Info	Be prepared with	After ## Days
CalWORKS Eligibility	CWEligibilityPolicy@dss.ca.gov		
RPB Policy Team	RefugeePolicy@dss.ca.gov	Case or situation specifics	
RPB Training & Technical Assistance	RPBTTAU@dss.ca.gov		
SAVE Help Desk	SAVE.help@uscis.dhs.gov		
SAVE Technical Assistance	1-800-741-5023		
SAVE Verification Service Line	1-877-469-2563	<ul style="list-style-type: none"> - Your full name, your agency's name and location; - The reason for the call; - The SAVE Case Verification Number or --> Immigration Numeric Identifier used to verify the applicant's status (ie: Alien#, I-94#, Unexpired Foreign Passport #) and --> Applicant's Name (first and last) and --> Date of Birth 	<ul style="list-style-type: none"> • <i>SAVE Verification Cases</i> not resolved after 10 federal working days; • <i>Third Step SAVE Verification Cases</i> placed in "Case in Continuance" and not resolved after 20 federal working days; • <i>Form G-845, Verification Requests</i> sent to the Status Verification Office for initial verification and not resolved after 20 federal working days.

Bridge Resource

Google Sheets, View only

Ukrainian Support Convenings, Helpful Links

Last Updated: 08/03/2023

General Area	Topic	Sub-Topic/ Title	Resource Type	Link	Best for	Applies specifically to ___ County
Public Benefits	Money	CalWORKS, Application	Application	https://benefitsc	Sponsor/ UHP	
Public Benefits	Public Benefits	WIC	Application	https://myfamily	Sponsor/ UHP	
Public Benefits	Food	CalFresh Application	Application	https://www.get	Sponsor/ UHP	
Public Program	Internet & Phone	ACP (Affordable Connectivity Program) - helps pay for	Application	https://getintern	Sponsor/ UHP	
Documentation	Immigration Status	Parole Extension	Info	https://www.dhs	Everyone	
Documentation	EAD	Employment Authorized	Info	https://www.usc	Gov't Staff	
Documentation	Documentaiton	Commonly Used Immigration Documents	Info	https://www.cdp	Service Provide	
General	Resettlement Agencies	Resettlement Agencies in CA	Info	https://www.cdps	Everyone	
Housing	Trouble Shooting	Tenant Resources	Info	https://www.rent	Everyone	
Housing	Trouble Shooting	California Tenants Rights & Responsibilities Guide, PDF	Info	https://www.rent	Service Provide	
Housing	Trouble Shooting	Sacramento Renters Helpline: Sample Letter & Forms	Info	https://www.rent	Service Provide	
Housing	Trouble Shooting	California Right Department: Housing Discrimination	Info	https://www.com	Service Provide	
Housing	Trouble Shooting	Central California Legal Services: Housing	Info	https://www.com	Service Provide	
Housing	Trouble Shooting	Community Legal Aid	Info	https://www.fair	Service Provide	
Housing	Trouble Shooting	Orange County Fair Housing Council: Landlord/ Tenan	Info	https://www.huc	Service Provide	
Housing	Trouble Shooting	Public Housing Authority by County	Info	https://www.huc	Service Provide	
Housing	Advocacy	RSS & Employment Service Providers	Info	https://www.welf	Gov't Staff	
Housing	Employment Services	All County Welfare Directors Letter Regarding Eligibilit	Info	https://www.acf	Gov't Staff	
Policy	ACWDL	Policy Letter 22-13	Info	https://www.cds	Gov't Staff	
Policy	Ukrainian Humanitarian Par	Eligibility of Ukrainian Nationals for Federal and State I	Info	https://www.cds	Gov't Staff	
Policy	ACIN I-40-22	UHP Benefits Eligibility, Revision	Info	https://www.cds	Gov't Staff	
Policy	ALL COUNTY WELFARE DI	UHP Benefits Eligibility	Info	https://www.cds	Gov't Staff	
Policy	ALL COUNTY WELFARE DI	UHP Benefits Eligibility	Info	https://www.dhs	Gov't Staff	
Policy	MediCal Eligibility	No.: I 22-16.				

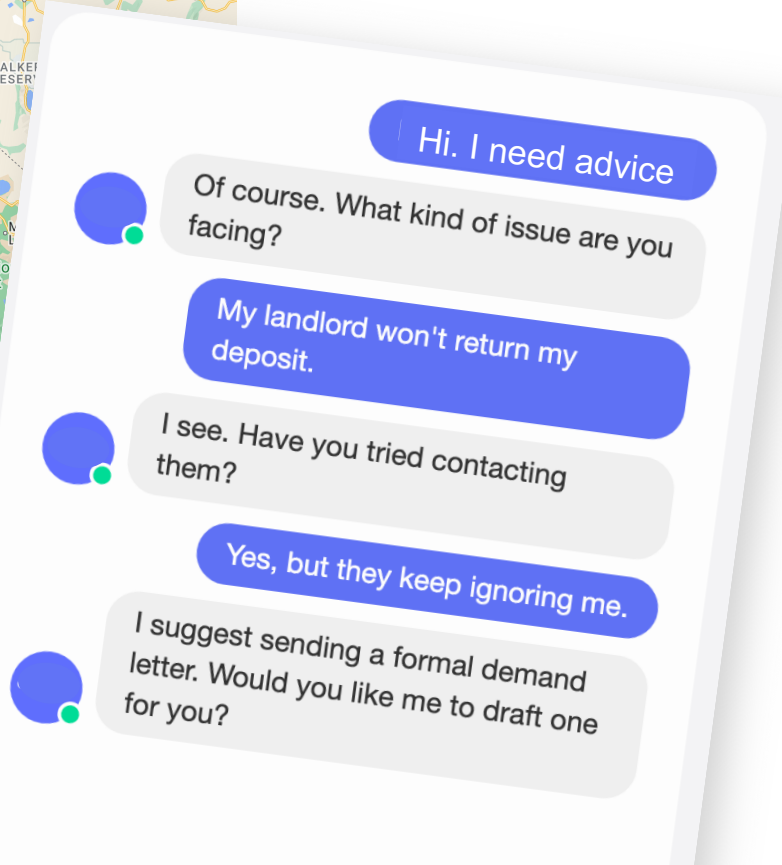
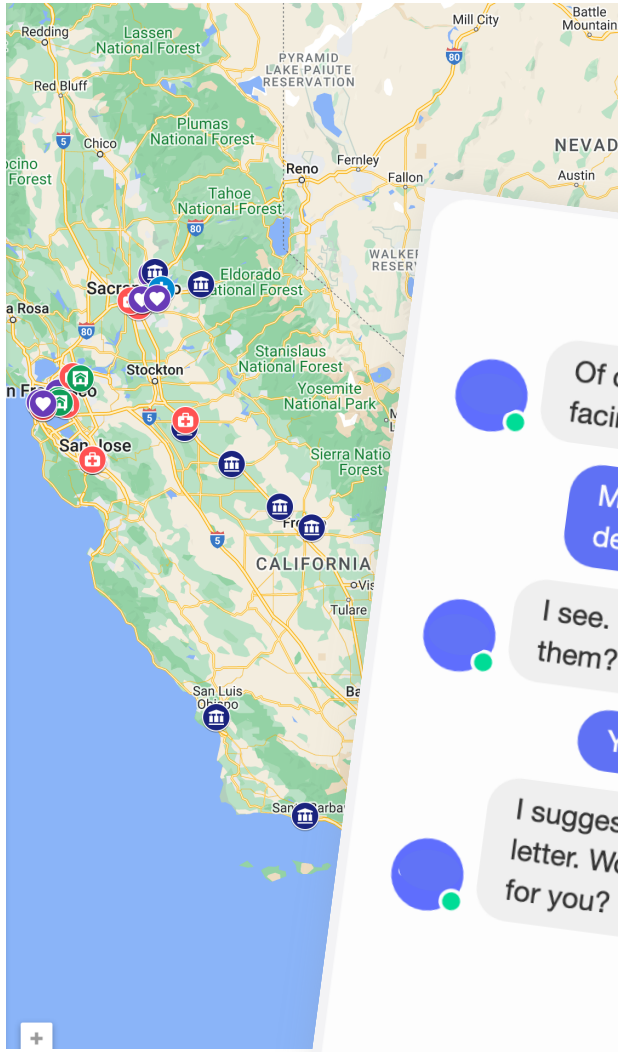
Frequently Asked Questions & Support Resources

California County DSS Staff serving UHPs

Topic	Sub-Topic	Question	Response / Steps
Extension Related	Extension	What guidance was provided to those paroled before U4U/ those who only received 1 year parole?	Per DHS, Individuals paroled into t 2022 will be considered for an exte basis, for a one-year extension of t Uniting for Ukraine. DHS estimates the group and will review cases bas
Reporting	How To	How can I pull UHP CalWorks and RCA data from CalSAWs?	Reach out to your County CalSAWs
Common Scenarios	Situation: Delay	What should I tell a UHP if their case approval has been delayed?	Counties have 30 days to complete a to a manager at county office. If this
Extension	Situation:	What should I do when a UHP passes 1 year on	Info: DHS announced that, effective February 24, 2022 and April 25, 2022 basis, for a one-year extension of the U4U. If an individual's parole period with the extended parole period.

New Resource Hub

Currently in development



Preview—Centralized Resource Hub

Solvera is creating a platform to centralize resources available to UHPs, sponsors, and those serving them.

Resource Hub will be:

- Searchable by service & location
- Interactive, in-language, & accessible
- Updated directly by providers
- Available FMI in future sessions



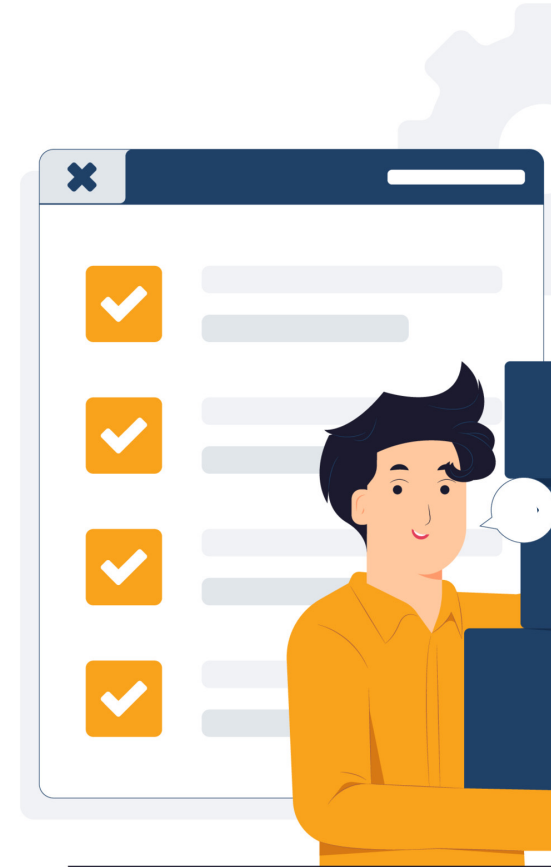
Live Question & Answer

Program Eligibility & Common Scenarios

Next Steps

After this session you will receive:

- ✓ The slide deck
- ✓ Referenced SAVE PDFs
- ✓ Link to “Bridge” Resources + Q&A list
- ✓ Survey to provide feedback on today’s session



Complete a **Feedback SURVEY** about today's session & request future topics



Date	Topic	Designed For
Aug 24	💰 Accessing Subsidies	UHPs/ Sponsors
Sept 14	👥 Cultural Considerations	Direct Service Staff, Educators
Sept 28	Topic Based on Survey Responses	

2nd & 4th Thursday @ 10:00am through mid-November

Thank you for attending

Ukrainian Support Convening Sessions

Email the hosts: UHPinfo@solveraconsult.com, RPBTTAU@cdss.ca.gov

