

# Ukrainian Support


## Convening Sessions

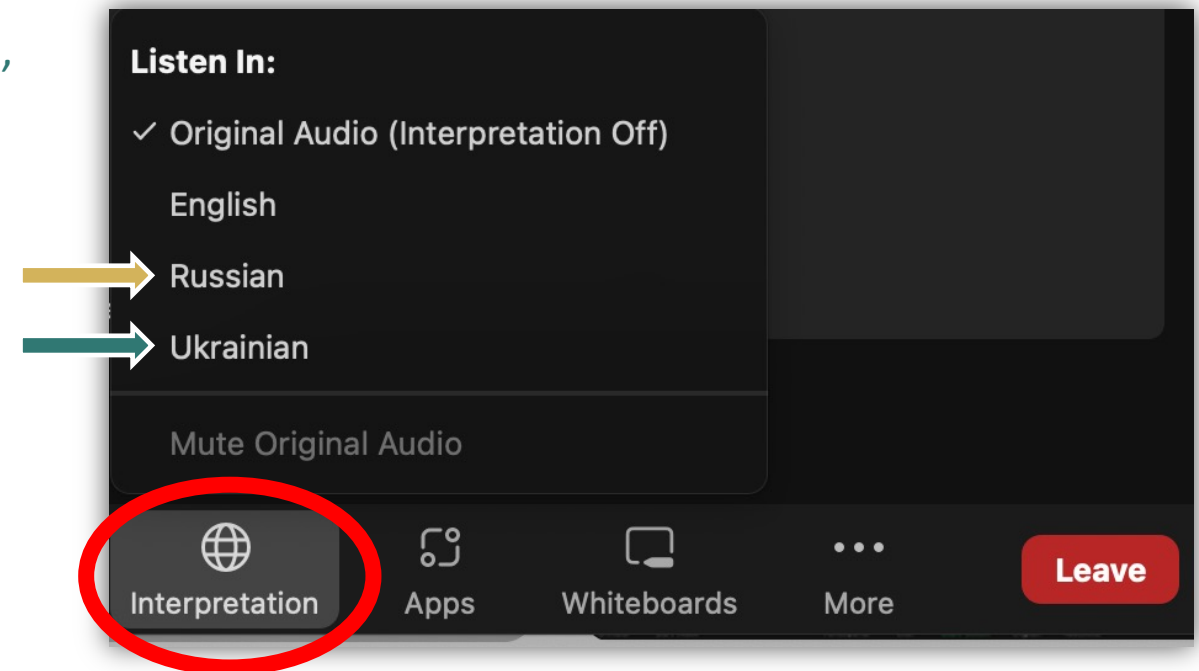
Welcome  
Ласкаво просимо  
Добро пожаловать

To listen in **Ukrainian** or **Russian**, please select:

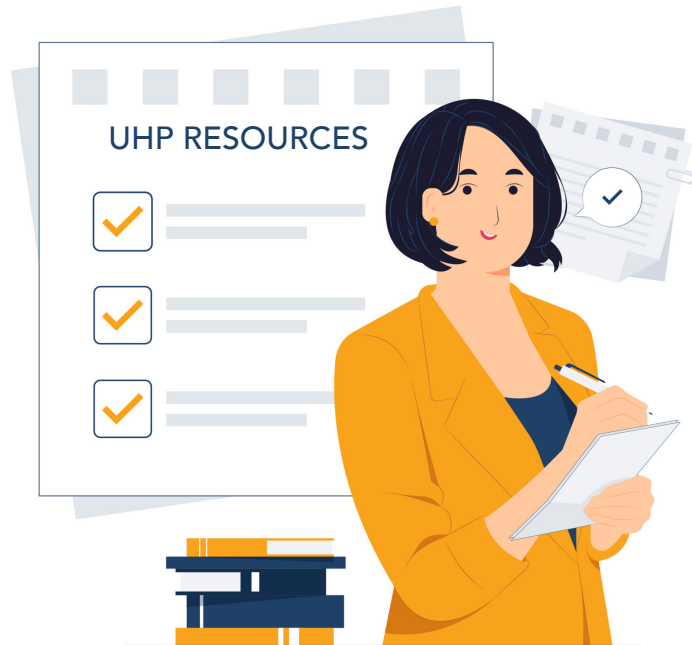
Для прослушування українською або російською мовою,  
будь ласка, оберіть:

Для прослушивания на украинском или русском языке,  
пожалуйста, выберите:

-  Interpretation / Усний переклад / Устный перевод
- Preferred Language / Мова, якій надається перевага / Предпочитаемый язык



# Ukrainian Support Convening Session Topics



Date	Topic	Designed For
Aug 24	💰 Accessing Subsidies	UHPs/ Sponsors
Sept 14	👤 Cultural Considerations	Direct Service Staff, Educators

2<sup>nd</sup> & 4<sup>th</sup> Thursday @ 10:00am through mid-November

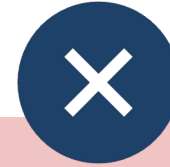
# Expectation Setting



## Topics

- ✓ Saving money on critical services
- ✓ Who can enroll
- ✓ How to enroll
- ✓ Documents needed
- ✓ What to expect

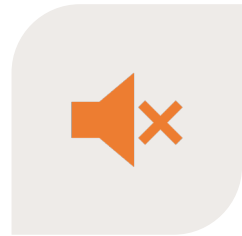
*Will receive PPT (in-language) + links after*



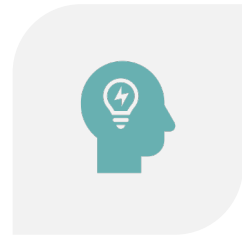
## Not Covered

- x Personal details
- x All situations
- x Topics like immigration status, EAD delays, higher education
- x Enrolling in public benefits (CalWORKS, RCA, CalFresh, WIC)

# Session Reminders



Mute



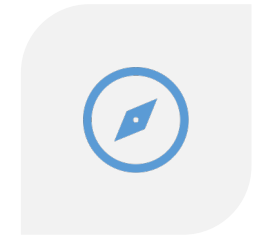
Select preferred  
language



Upvote  
Questions



Live Q&As



Survey



# Accessing Subsidies

*Designed for: UHPs, Sponsors, and those serving them*

# Who you are hearing from today



# Save money on essential services

1

**Phone &  
Internet**

2

**Utility Bills**

3

**Housing/  
Rental  
Assistance**

4

**Navigating  
Available  
Resources**

# Assumptions

**You are already enrolled in applicable public benefits:**

- CalWORKS, RCA
- Employment Services
- WIC
- CalFresh



***Need to enroll? Go to:***

<https://benefitscal.com/ApplyForBenefits/begin/ABOVR>

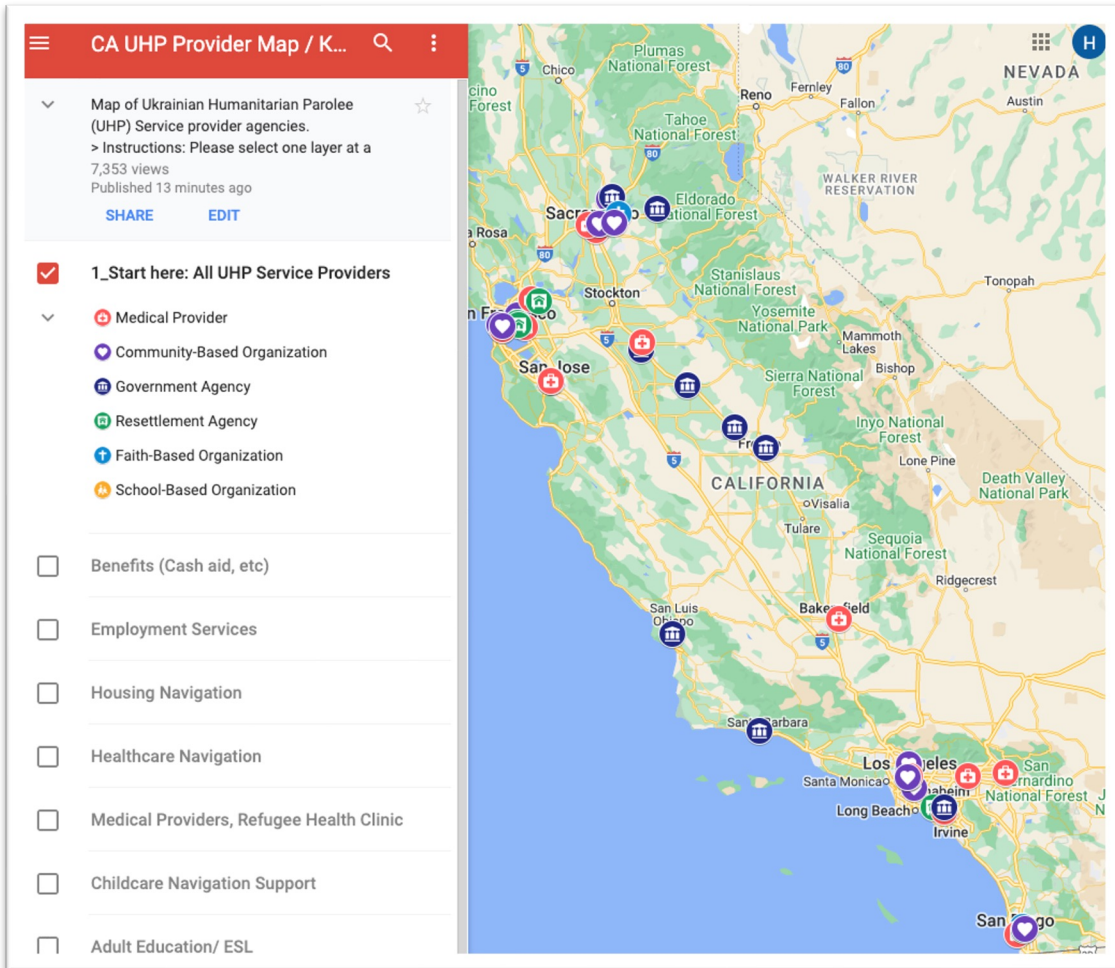


***Monthly Sponsor & UHP Orientation***  
***Next: Wed, Sept 6 @ 10am, Registration***

<https://forms.office.com/Pages/ResponsePage.aspx?id=URsxH9n2U0GbrFXg75ZBuCcMoIUJ69BEnIKCEx8avt5UNFNFRVo4NVFTOUw0VDZBT1VSQVo0RTRGV4u>



# Agencies that help



# Finding services



**BENEFITS.GOV**  
Your Path to Government Benefits

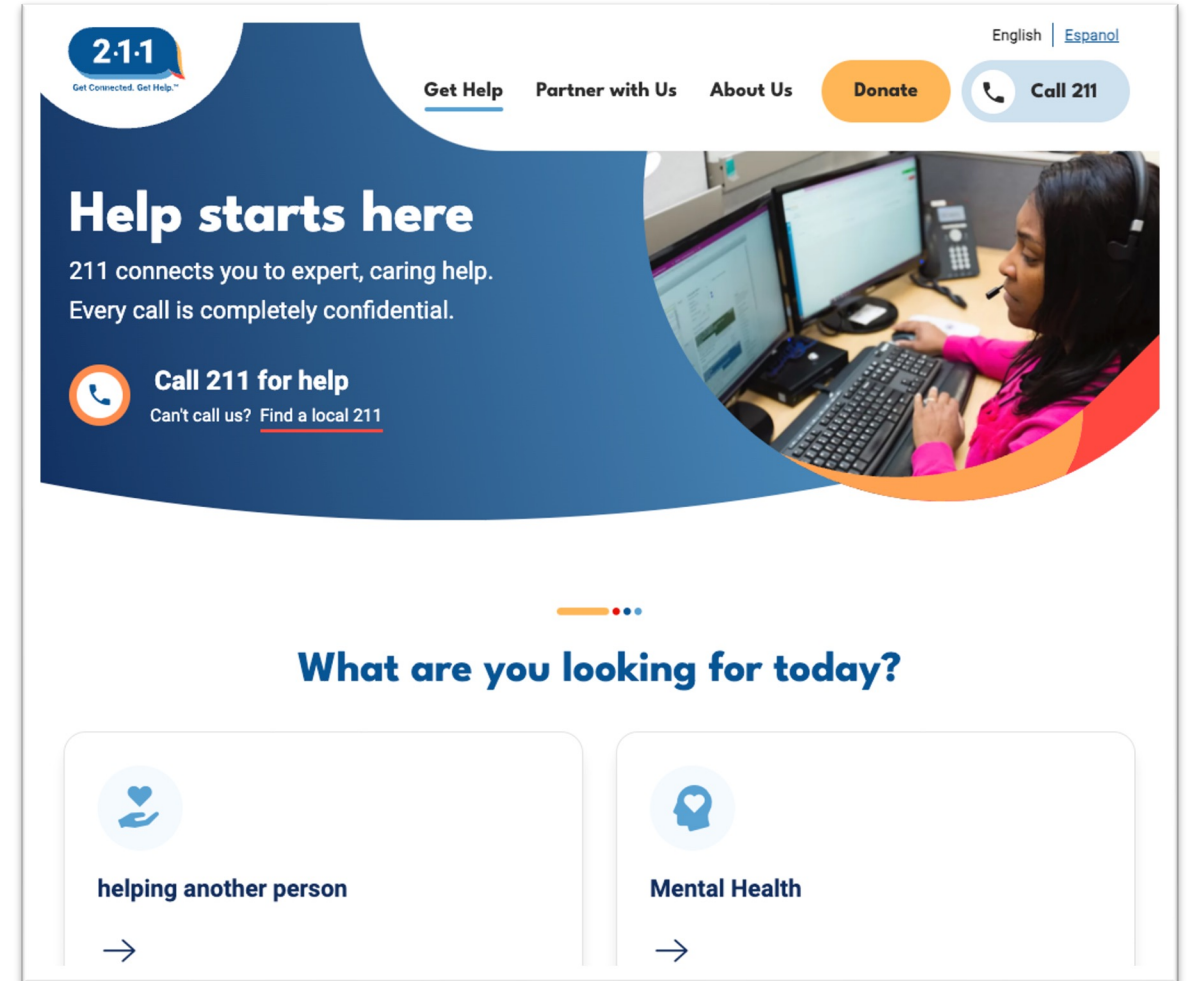
Español

MENU

View [coronavirus \(COVID-19\) resources](#) on Benefits.gov. Visit [Coronavirus.gov](#) for live updates.

The Benefit Finder questionnaire can help you find benefits you may be eligible to receive and direct you to the agency to apply.

[Start Benefit Finder](#)



211  
Get Connected. Get Help.™

English | Español

[Get Help](#) [Partner with Us](#) [About Us](#) [Donate](#) [Call 211](#)

## Help starts here

211 connects you to expert, caring help. Every call is completely confidential.

[Call 211 for help](#)  
Can't call us? [Find a local 211](#)

What are you looking for today?

- [helping another person](#)
- [Mental Health](#)

# Save on critical services

1

**Phone &  
Internet**

2

**Utility Bills**

3

**Housing/  
Rental  
Assistance**

4

**Navigating  
Available  
Resources**

# Overarching Eligibility



***Enrolled in one or more,  
public programs:***

- CalWORKS or RCA (TANF)
- MediCal
- CalFresh or SNAP
- WIC
- SSI

***Income-based***

Persons In Household	Annual GROSS income
1-2	\$32,500
3	\$37,700
4	\$45,900
Ea. Additional Member	+\$8,200



1

**Phone &  
Internet**

2

**Utility Bills**

3

**Housing/  
Rental  
Assistance**

4

**Navigating  
Available  
Resources**



# Phone / Internet

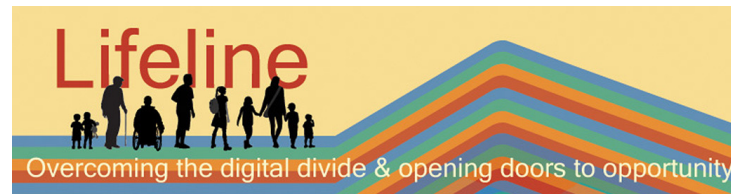
*Could you benefit from a lower Wi-Fi or cell phone bill?*

*Do you need help paying for a device to access the internet?*



# Phone / Internet

- ✓ *Three (3) programs can help you with your phone and/or internet bills*
- ✓ *You can be enrolled in all three*





# Phone / Internet

*LifeLine Program*



## **Service Discount Amount, maximum**

\$17.90 CA LifeLine (monthly)

+ \$39.00 CA Lifeline, Service Connection (1-time)

+ \$ 9.25 Federal LifeLine (monthly)

= **\$66.15 available in LifeLine Savings**



## **Income Based Eligibility**







# Phone / Internet

## LifeLine Program

**California LIFELINE** program

ENGLISH MY DISCOUNT HELP PROGRAMS CONTACT US

[Click here for Affordable Connectivity Program \(ACP\) Information](#)

### Welcome to California LifeLine

Provider Search Complete your form Check Your Status Program Guidelines

The California LifeLine Program (California LifeLine) is a state program that provides discounted home phone and cell phone services to eligible households. The California LifeLine discounts help consumers lower the cost of their phone bills. Only one discount per household is allowed (except for teletypewriter users and for Deaf and Disabled Telecommunications Program participants). Each household must choose to get the discount either on a home phone or on a cell phone, but not on both. Check out the [Types of Discounted Services Available](#) to learn about the program's benefits.

There are two ways to qualify for the program. Check out [Is California LifeLine Right for You?](#) to learn if you and your household qualify.

30 YEARS OF SAVINGS TO YOU



## How to Apply, Next Steps

1. Contact your phone company
2. Receive **PINK PIN** in the mail (within 3 weeks)
3. **Complete online process**
4. Receive approval or disqualification letter



# Affordable Connectivity Program

*Smart Phone, Tablet, or Laptop AND Service Discount*



## **Discount Amount, per household**

\$ 30 Services (monthly)

+ \$100 Device (one-time purchase)

**=\$460 maximum annual savings**



## **Income Based Eligibility**

- Enrolled in LifeLine (do not reapply)



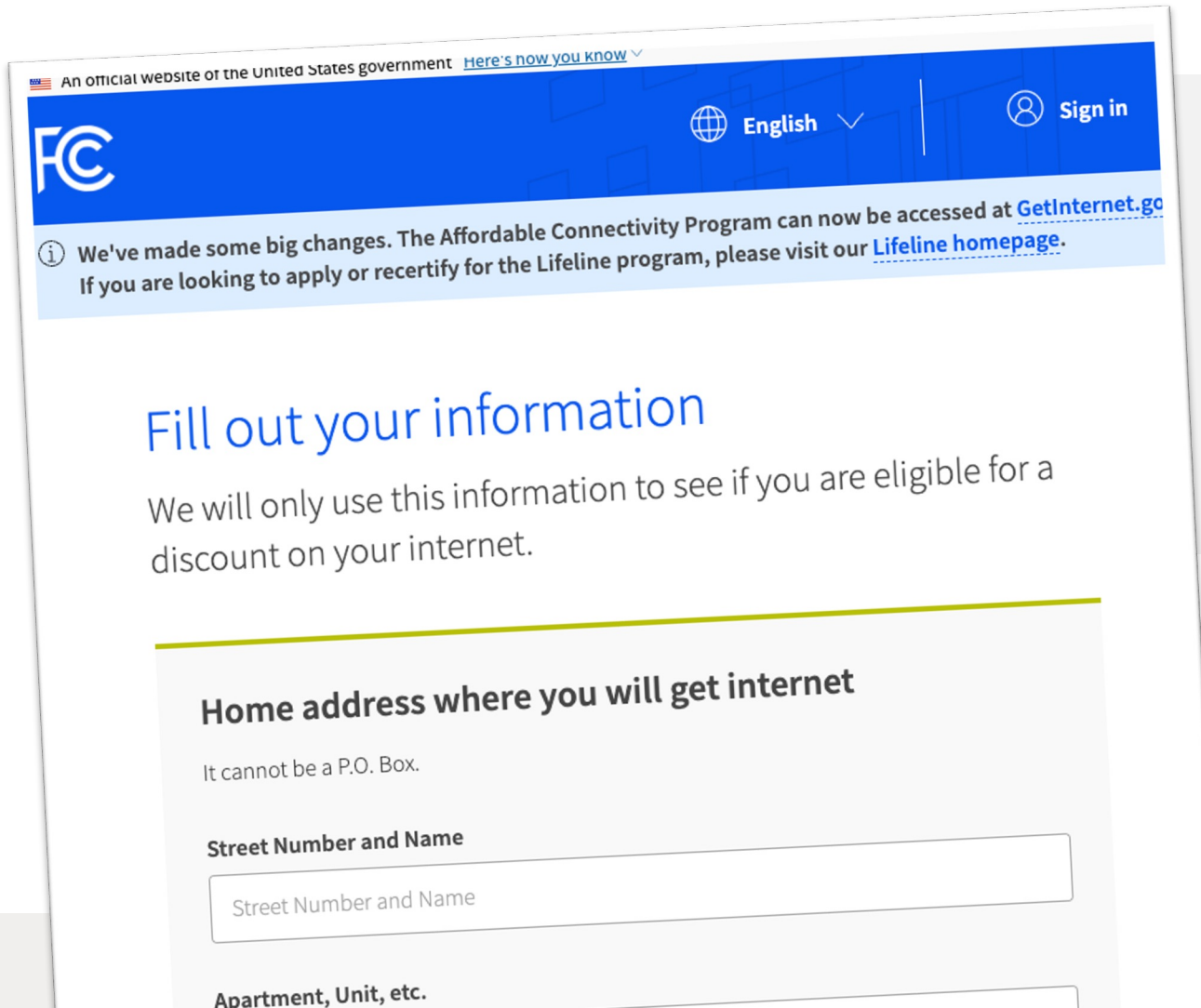
USAC  
Affordable  
Connectivity Program

*Not every internet company offers device discounts.*



# Phone / Internet

Affordable Connectivity Program



## How to Apply, if NOT enrolled in Lifeline

1. Complete the online application: <https://www.getinternet.gov/apply>
2. Take follow up actions as instructed



# Question & Answer

*Phone & Internet*





1

**Phone &  
Internet**

2

**Utility Bills**

3

**Housing/  
Rental  
Assistance**

4

**Navigating  
Available  
Resources**



# Utility Bills

## ***Reduce the bill***

2 cost savings plans for your home utility bills (CARE, FARE)

## ***Get Help Paying the Bill***

Low Income Home Energy/ Water Assistance Programs (LIHEAP, LIHWAP)



# Utility Bills

## *Reduce the bill*

2 cost savings plans for your home utility bills

### **CARE**

California Alternate Rates for Energy

- **30-35% discount** on electric bill
- **20% discount** on gas bill

Eligibility: Enrolled in Medi-Cal or WIC

### **FARE**

Family Electric Rate Assistance Program

- **12% discount** on electric bill

Eligibility: income above CARE threshold



# Utility Bills: Reduce the Bill

How to apply:

<i>CARE: California Alternate Rates for Energy</i>		
Utility Company	Emergency Payment	CARE Website
PG&E	866-743-2273	<u><a href="#">PG&amp;E CARE</a></u>
Edison	866-675-6623	<u><a href="#">Edison CARE</a></u>
SDG&E	800-411-7343	<u><a href="#">SDG&amp;E CARE</a></u>
SoCalGas	800-427-2200	<u><a href="#">SoCalGas CARE</a></u>
Alpine Nat'l Gas	209-772-3006	<u><a href="#">Alpine Programs</a></u>
Bear Valley Elect	800-808-2837	<u><a href="#">Bear Valley CARE</a></u>
PacifiCorp	888-221-7070	<u><a href="#">Pacific Corp CARE</a></u>
Liberty Utilities	800-782-2506	<u><a href="#">Liberty Utilities CARE</a></u>
Southwest Gas	877-860-6020	<u><a href="#">Southwest CARE</a></u>
West Coast Gas	916-364-4100	<u><a href="#">West Coast CARE</a></u>

## **FARE**

Family Electric Rate Assistance Program

Go to: <https://www.cpuc.ca.gov/consumer-support/financial-assistance-savings-and-discounts/family-electric-rate-assistance-program>

Eligibility: income above CARE threshold





# Utility Bills

## Get Help Paying the Bill

Low Income Home Energy/ Water Assistance Programs (LIHEAP, LIHWAP)

### LIHEAP

Energy Assistance Program



### LIHWAP

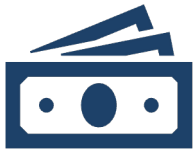
Water Assistance Program





# Utility Bills

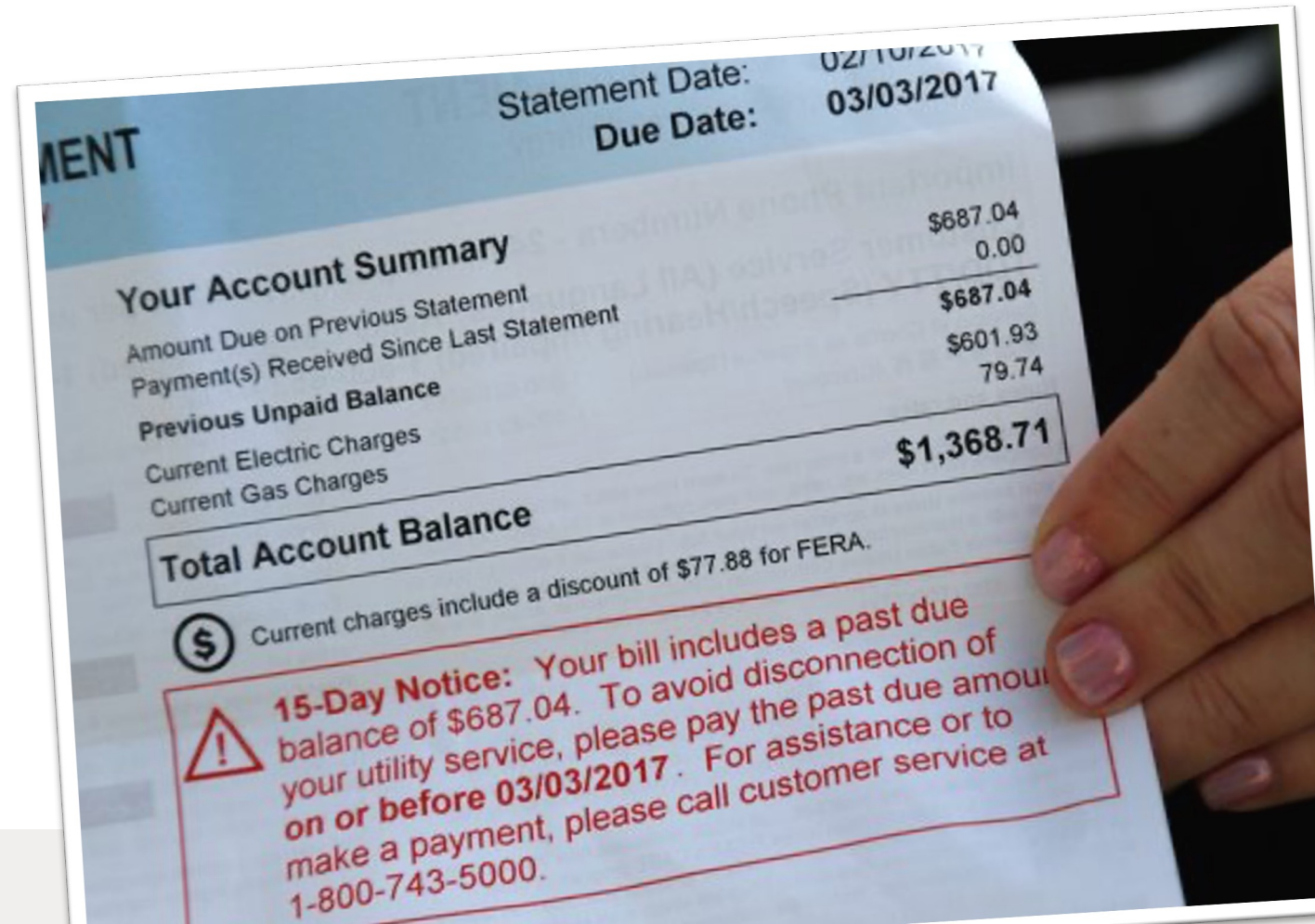
Low Income Home Energy Assistance Program (LIHEAP)



## Program Benefits

One-time payment to help you:

- Pay your **heating or cooling bills**
- In an emergency or energy crisis, such as a **utility disconnection**





# Utility Bills

## Low Income Home Energy Assistance Program (LiHEAP)



### Income Based Eligibility

The screenshot shows the website for the California Department of Community Services & Development. The header includes the CA.GOV logo, a home icon, and navigation links for Careers, About CSD, Contact Us, Select Language, and Text. Below the header is the CSD logo and the text "California Department of Community Services & Development". There are also icons for Programs, Find Assistance, Newsroom, I'm Looking For, and Search.

### Find Energy Bill Services In Your Area

Click on your County on the map below to find services in your area.

The map shows the following counties: DEL NORTE, SISKIYOU, MODOC, HUMBOLDT, TRINITY, SHASTA, LASSEN, MENDOCINO, TEHAMA, PLUMAS, COLUSA, BUTTE, SIERRA, YUBA, NEVADA, LAKE, SUTTER, YOLO, EL DORADO, SONOMA, NAPA, SACRAMENTO, AMADOR, CALAVERAS, ALPINE, MARIN, SOLANO, TUOLUMNE, MONO, SAN FRANCISCO, CONTRA COSTA, SAN JOAQUIN, SANTA CLARA, STANISLAUS, MARIPOSA, ALAMEDA, SANTA CRUZ, MADERA, MERCED, FRESNO, INYO, MONTEREY, SAN BENITO, TULARE, and KINGS.

**Find Services in Your Area**  
Enter your city to find help



# Utility Bills

## LiHEAP Application Process

### Energy Bill Assistance & Weatherization Provider



#### Community Action Partnership of Orange County

11870 Monarch St.  
Garden Grove, CA 92841

This provider offers energy bill assistance and weatherization services to low-income Californians in your area.

#### Contact Info

Phone: (714) 839-6199  
Fax: (714) 839-2817  
Lobby hours: 8:15 a.m. - 3:00 p.m.

Walk-ins without a shut-off notice will be given an appointment to return with supporting documents.

Monday through Friday: 8:00 a.m. to 5:00 p.m.

Website: [www.capoc.org](http://www.capoc.org)



### Next Steps

1. Identify **nearest provider**
2. **Schedule** an appointment
3. **Request interpreter**, if needed
4. Collect Documents



### Documents Needed

- ✓ Household **income verification**
- ✓ Picture **identification**
- ✓ **Utility Bill**, most recent



# Utility Bills

## LiHEAP Application Process

The screenshot shows the CALIHEAPApply website interface. The header includes the logo and navigation links for 'Register' and 'Login'. The main content area is titled 'Find Services' and contains a form with the following fields:

- County\***: A dropdown menu with the placeholder text 'Select the California County where you live'.
- City\***: A dropdown menu with the placeholder text 'Select the City where you live'.
- Zip Code\***: A dropdown menu with the placeholder text 'Select the Zip Code where you live'.

Below the form is a blue button labeled 'Find Services'. An information icon (i) is present next to the form fields, indicating important instructions.



### Next Steps

1. Apply online at: [www.caliheapapply.com](http://www.caliheapapply.com) or contact local provider
2. Collect Documents



### Documents Needed

- ✓ Household **income verification**, or LiHEAP enrollment
- ✓ Picture **identification**
- ✓ **Bill**, most recent



# Utility Bills

## Low Income Household Water Assistance Program (LiHWAP)




### Program Benefits

One-time payment to help you pay:

- Pay past due or current residential water & sewer bills
- List of participating water utilities: <https://www.csd.ca.gov/Pages/LIHWAP-Water-Utility-Enrollment.aspx>

Your bill is now presented in two easy to read sections. The left section provides your account and history information. The right section summarizes your current bill.



### CITY IN CALIFORNIA

CUSTOMER SERVICE: (562) 570-5700  
 PAY BY PHONE: (833) 408-8405  
 WWW.LONGBEACH.GOV/UTILITYBILLING

ACCOUNT INFORMATION  
 ACCOUNT NUMBER: [REDACTED]  
 ACCOUNT NAME: [REDACTED]  
 SERVICE ADDRESS: [REDACTED]  
 BILLING DATE: 05/05/21

HISTORICAL USAGE

Water Usage	CCF/Day	Gal/Day
This Year	0.31	232
Last Year	0.31	232

SPECIAL MESSAGE

### REGULAR BILL

Concise summary of current Gas, Water, Sewer and Refuse billing information. **\$56.56**

SERVICE PERIOD: 04/04/21 TO 05/03/21  
 METER READ: 1990 - 2032 BTU Conv Factor 1.036000

	THERMS (29 DAYS)	RATE	TOTAL
GAS SERVICE CHARGE	40	0.164400	4.77
TIER I USAGE	4	0.747400	29.90
TIER II USAGE	44	0.332045	14.61
COST OF GAS (AB32) CA CARBON REDUCTION	44	0.068	2.99

**\$58.18**

### WATER/SEWER

SERVICE PERIOD: 04/04/21 TO 05/03/21  
 METER READ: 180 - 189

	100 CU. FT. (29 DAYS)	RATE	TOTAL
WATER SERVICE CHARGE	6	2.4360	14.62
TIER I USAGE	3	4.6630	13.99
TIER II USAGE			
SEWER SERVICE CHARGE (29 DAYS)		0.2250	6.53
SEWER USAGE	8	0.3570	2.86

**\$28.02**

### REFUSE

SERVICE PERIOD: 04/06/21 TO 05/05/21

REFUSE SERVICE CHARGE (29 DAYS)	0.9662	28.02
---------------------------------	--------	-------

**\$148.03**

### ACCOUNT ACTIVITY

New easy to read summary of account activity.

PREVIOUS BILL	\$194.87
PAYMENT RECEIVED - 04/20/21	-\$194.87
BALANCE FORWARD	\$0.00
NEW CHARGES (GAS, WATER, SEWER, REFUSE)	\$142.76
UTILITY USERS TAX = 5% (GAS, WATER)	\$5.27
CURRENT CHARGES	\$148.03

**TOTAL AMOUNT DUE \$148.03**  
**DUE DATE 05/24/21**



# Utility Bills

## Low Income Household Water Assistance Program (LiHWAP)



### Income Based Eligibility

The screenshot shows the website header with the CA.GOV logo and navigation links: Home, Careers, About CSD, Contact Us, and Select Language. Below the header is the CSD logo and the text "California Department of Community Services & Development". There are also icons for Programs, Find Assistance, Newsroom, I'm Looking For, and Search.

The main content area is titled "Find Energy Bill Services In Your Area" with the instruction "Click on your County on the map below to find services in your area." Below this is a map of California with counties labeled: DEL NORTE, SISKIYOU, MODOC, HUMBOLDT, TRINITY, SHASTA, LASSEN, TEHAMA, PLUMAS, MENDOCINO, GLENN, BUTTE, SIERRA, COLUSA, YUBA, NEVADA, LAKE, BUTTE, EL DORADO, SONOMA, NAPA, YOLO, SACRAMENTO, AMADOR, CALIFORNIA, ALPINE, MARIN, CONTRA COSTA, SAN JOAQUIN, TUOLUMNE, MONO, SAN FRANCISCO, ALAMEDA, SANTA CLARA, STANISLAUS, MARIPOSA, MADRERA, SANTA CRUZ, SAN BENITO, FRESNO, MONTEREY, KINGS, TULARE, and INYO.

Below the map is a search box titled "Find Services in Your Area" with the prompt "Enter your city to find help" and a "Search City" input field.

### Water Bill Assistance Provider

#### Community Action Partnership of Orange County

This local service provider offers residential water and sewer bill assistance to low-income households in your area through the Low Income Household Water Assistance Program (LIHWAP).

[CLICK HERE TO APPLY FOR WATER BILL ASSISTANCE WITH YOUR LOCAL SERVICE PROVIDER](#)

11870 Monarch St., Garden Grove, CA 92841

Phone: (714) 839-6199

Website: [www.capoc.org](http://www.capoc.org)

Monday through Friday: 8:00 a.m. to 5:00 p.m.

[More Information...](#)



# Utility Bills

## Low Income Household Water Assistance Program (LiHWAP)

Google T Translated to: [Ukrainian](#) Show original

taphelp.org

Ukrainian  
Powered by Google Translate

### Каліфорнійська програма допомоги домогосподарствам з низьким рівнем доходу (LiHWAP), портал рекомендацій

Каліфорнійська програма допомоги домогосподарствам з низьким рівнем доходу (LiHWAP) надає важливу фінансову допомогу домогосподарствам з низьким доходом, допомагаючи сплачувати поточні та прострочені рахунки за воду та каналізацію.

Домогосподарства, які беруть участь у програмах Cal Fresh, CalWORKs або Програмі енергопостачання для малозабезпечених будинків (LIHEAP), мають відповідний рівень доходу, щоб отримати підтримку через LiHWAP. Інші домогосподарства з низьким рівнем доходу також можуть відповідати вимогам. Цією програмою керує Каліфорнійський департамент громадських послуг і розвитку (CSD), який співпрацює з місцевими постачальниками послуг (LSP), щоб підключити домогосподарства з низькими доходами до необхідної фінансової підтримки.

Щоб розпочати процес подання заявки, заповніть та надішліть наведену нижче форму. Ваш місцевий постачальник послуг зв'яжеться з вами протягом п'яти-семи днів.

Будь ласка, заповніть цю форму, щоб взяти участь у Програмі допомоги домогосподарствам з низьким рівнем доходу (LiHWAP) – лише для Каліфорнії.

Ваша контактна інформація

Твоє ім'я\*  
First Name Last Name



### Next Steps

1. Identify your water company
2. Apply online at: <https://www.taphelp.org/> or contact local provider
3. Collect Documents



### Documents Needed

- ✓ Household **income verification**, or LiHEAP enrollment
- ✓ Picture **identification**
- ✓ **Water/ Sewer Bill**, most recent





# Question & Answer

*Utility Bills*





1

**Phone &  
Internet**

2

**Utility Bills**

3

**Housing/  
Rental  
Assistance**

4

**Navigating  
Available  
Resources**



# Services in your area

Rental Assistance, Eviction Avoidance, 1-time payments



## Program Benefits

One-time payment to help you with:

- Child/Youth Services
- Education Services
- Emergency Services, such as rent or eviction avoidance
- Employment Services
- Homeless Services
- Housing Services
- Transportation Services
- Plus, Other Services

The screenshot shows the website for the California Department of Community Services & Development. The header includes navigation links for Careers, About CSD, Contact Us, and Select Language. Below the header are icons for Programs, Find Assistance, Newsroom, I'm Looking For, and Search. The main content area is titled "Services in the City of Sacramento" and features four service provider cards. An orange arrow points from the "Energy Bill Assistance & Weatherization Provider" card to the "Community Services Provider" card.

**Energy Bill Assistance & Weatherization Provider**  
 Community Resource Project, Inc.  
 This provider offers energy bill assistance and weatherization services to low-income Californians in your area.  
 250 Harris Ave, Suite 3, Sacramento, CA 95838  
 Phone: (916) 567-5200  
 Website: [www.communityresourceproject.org](http://www.communityresourceproject.org)  
 Monday through Friday: 8:00 a.m. to 5:00 p.m.  
 More Information...

**Community Services Provider**  
 Sacramento Employment and Training Agency  
 This provider offers services under the Community Services Block Grant targeting low-income Californians and disadvantaged communities in your area.  
 925 Del Paso Blvd., Sacramento, CA 95815  
 Phone: (916) 263-3800  
 Website: <https://www.seta.net/community-programs-resources/csbg/>  
 Monday through Friday: 8:00 a.m. to 5:00 p.m.  
 More Information...

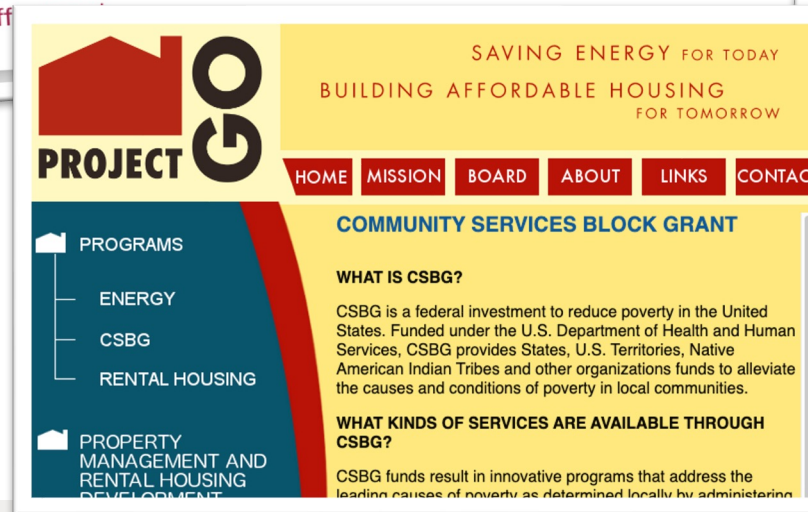
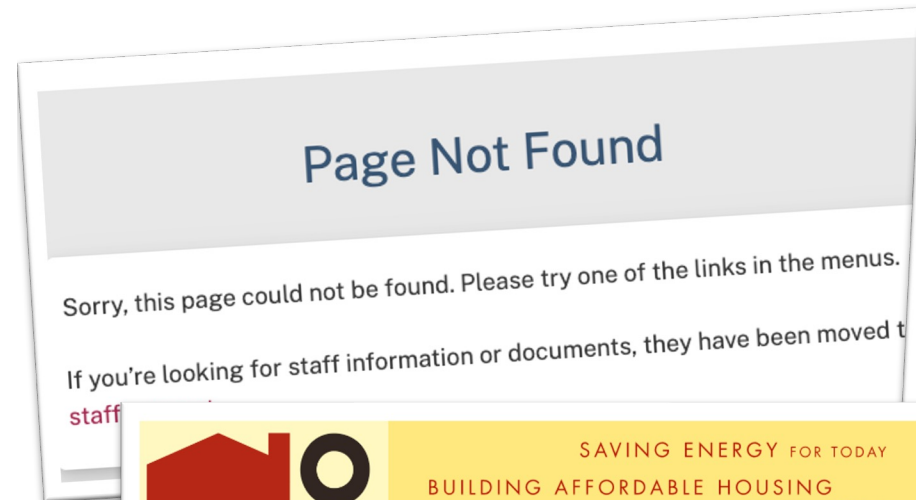
**Water Bill Assistance Provider**  
 Community Resource Project, Inc.  
 This local service provider offers residential water and sewer bill assistance to low-income households in your area through the Low Income Household Water Assistance Program (LIHWAP).  
 CLICK HERE TO APPLY FOR WATER BILL ASSISTANCE WITH YOUR LOCAL SERVICE PROVIDER  
 Sacramento, CA 95838

**Migrant & Seasonal Farmworker Agency**  
 California Human Development  
 This provider offers services under the Community Services Block Grant targeting migrant and seasonal farmworkers in your area.  
 3315 Airway Dr., Santa Rosa, CA 95403  
 Phone: (707) 523-1155  
 Website: [www.californiahumandevlopment.org](http://www.californiahumandevlopment.org)  
 Monday through Friday: 8:00 a.m. to 5:00 p.m.  
 More Information...



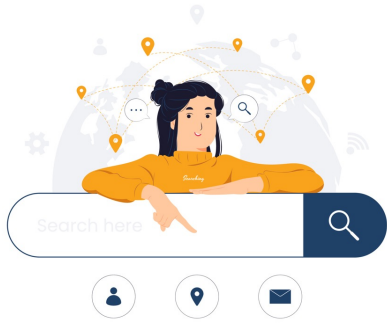
# Services in your area

*Rental Assistance, Eviction Avoidance, 1-time payments*



# Services in your area


Rental Assistance, Eviction Avoidance, 1-time payments



## Finding a CSBG Provider if the CSD link doesn't work

1. Try the first part of the website
2. Navigate on the provider page to "programs" or "what we do"
3. Google the Agency Name and call, request "CSBG services" or specifically what you need "eviction avoidance"

CSBG Service Partners



**EGACE**  
Elk Grove Adult and Community Education

CSBG PARTNER


**Elk Grove Adult and Community Education**

SETA provides CSBG funding that helps EGACE deliver emergency services including food assistance, transportation assistance, employment supports, utility assistance and eviction avoidance. CSBG case-managed services are offered to low-income adults seeking employment.

**Address**  
8401 B-Gerber Rd  
Sacramento, CA 95828

**Phone**  
(916) 793-2319

**Website**  
[egace.egusd.net](http://egace.egusd.net)



**FOLSOM CORDOVA**  
Community Partnership

CSBG PARTNER


**Folsom Cordova Community Partnership**

SETA provides CSBG funds that help FCCP deliver emergency services including food assistance, transportation assistance, employment supports, utility assistance, off-site shelter, diapers, and eviction avoidance.

**Address**  
10665 Coloma Rd #200  
Rancho Cordova, CA  
95670

**Phone**  
(916) 361-8684

**Website**  
[thefccp.org](http://thefccp.org)



**INTERNATIONAL RESCUE COMMITTEE**

CSBG PARTNER


**International Rescue Committee**

SETA provides CSBG funding that helps the International Rescue Committee deliver case-managed services to low-income adults seeking employment, and to immigrant youth through a mentoring and education program.


**Address**  
2020 Hurley Way  
Sacramento, CA 95824

**Phone**  
(916) 482-0120


**Website**  
[rescue.org](http://rescue.org)



*La Familia*  
COUNSELING CENTER



**My Sister's House**



ANG



# Question & Answer

*Services in your area*





1

**Phone &  
Internet**

2

**Utility Bills**

3

**Housing/  
Rental  
Assistance**

4

**Navigating  
Available  
Resources**

# Available Resources

## State Refugee Programs & Health

**BENEFITS.GOV**  
Your Path to Government Benefits

View [coronavirus \(COVID-19\) resources](#) on Benefits.gov. Visit [Coronavirus.gov](#) for live updates.

The Benefit Finder questionnaire can help you find benefits you may be eligible to receive and direct you to the agency to apply.

[Start Benefit Finder](#)

**What Type of Benefits Are You Looking For?**

- Disaster Relief
- Healthcare and Medical Assistance
- Financial Assistance
- Loans

California Department of Social Services  
CDSS

Search...  
Select Language  
Powered by Google Translate  
Disclaimer

Benefits & Services Information

Ukraine Resources

### Ukrainian Arrivals

Refugee Programs Bureau

[Uniting for Ukraine Program](#) | [Federal Public Charge](#) | [Opportunities](#)

#### Uniting for Ukraine Program

On April 21, 2022, President Biden announced that people forced to flee Ukraine will be able to enter the United States.

Effective April 25, 2022, these individuals will be able to enter the U.S. under a government program called "Uniting for Ukraine" administered by the U.S. Citizenship and Immigration Services (USCIS), through an online application process. Through this pathway requires support from a permanent resident, or other legally authorized sponsor – including representative organizations.

On May 21, 2022, President Biden announced that "Additional Ukraine Supplemental..."

California Department of Public Health

I am looking for | I am a | Programs | A-Z Index

Home | Programs | Center For Infectious Diseases | Refugee Health | Office of Refugee Health

## OFFICE OF REFUGEE HEALTH

- Home
- Program Overview
- Medical Screening
- Refugee Health Clinics
- Vaccine Attestations for New Arrivals
- Information and Resources for Afghans
- Information and Resources for Ukrainians
- Information and Resources for Asylees
- Information for Sponsors
- Clinician Guidance
- County Specific Resources
- COVID-19 Resources
- Data & Statistics

The Office of Refugee Health works with impacted local health jurisdictions, health providers, and voluntary resettlement agencies to provide culturally and linguistically-appropriate comprehensive health assessments, and other health services, to newly arrived refugees, asylees, victims of severe forms of human trafficking (federally-certified), and other eligible entrants to assist them by becoming and staying healthy.

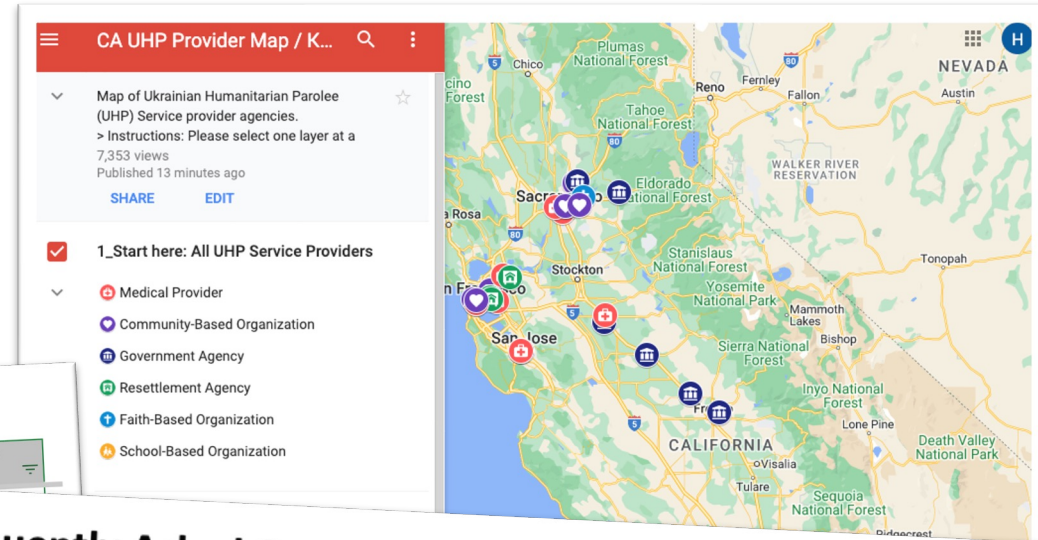
[Information for Afghan Arrivals](#)

[Information for Ukrainian Arrivals](#)



# Bridge Resource

## Google Sheets, View only



### Ukrainian Support Convenings, Helpful Links

Last Updated: 08/03/2023

General Area	Topic	Sub-Topic/ Title	Resource Type	Link	Best for	Applies specifically to County
Public Benefits	Money	CalWORKS, Application	Application	<a href="https://benefitsc">https://benefitsc</a>	Sponsor/ UHP	
Public Benefits	Public Benefits	WIC	Application	<a href="https://myfamily">https://myfamily</a>	Sponsor/ UHP	
Public Benefits	Food	CalFresh Application	Application	<a href="https://www.get">https://www.get</a>	Sponsor/ UHP	
Public Program	Internet & Phone	ACP (Affordable Connectivity Program) - helps pay for	Application	<a href="https://getintern">https://getintern</a>	Sponsor/ UHP	
Documentation	Immigration Status	Parole Extension	Info	<a href="https://www.usc">https://www.usc</a>	Everyone	
Documentation	EAD	Employment Authorized	Info	<a href="https://www.usc">https://www.usc</a>	Gov't Staff	
Documentation	Documentaiton	Commonly Used Immigration Documents	Info	<a href="https://www.cdip">https://www.cdip</a>	Service Provide	
General	Resettlement Agencies	Resettlement Agencies in CA	Info	<a href="https://www.cdip">California Housing</a>	Everyone	
Housing	Trouble Shooting	Tenant Resources	Info	<a href="https://www.rent">California Tenant</a>	Everyone	
Housing	Trouble Shooting	California Tenants Rights & Responsibilities Guide, PDF	Info	<a href="https://www.rent">https://www.rent</a>	Everyone	
Housing	Trouble Shooting	Sacramento Renters Helpline: Sample Letter & Forms	Info	<a href="https://www.rent">California Right</a>	Service Provide	
Housing	Trouble Shooting	California Right Department: Housing Discrimination	Info	<a href="https://www.cotr">Central Californ</a>	Service Provide	
Housing	Trouble Shooting	Central California Legal Services: Housing	Info	<a href="https://www.cotr">https://www.cotr</a>	Service Provide	
Housing	Trouble Shooting	Community Legal Aid	Info	<a href="https://www.fairf">https://www.fairf</a>	Service Provide	
Housing	Trouble Shooting	Orange County Fair Housing Council: Landlord/ Tenan	Info	<a href="https://www.hue">https://www.hue</a>	Service Provide	
Housing	Advocacy	Public Housing Authority by County	Info	<a href="https://www.hue">RSS &amp; https://ww</a>	Service Provide	
Housing	Employment Services	RSS & Employment Service Providers	Info	<a href="https://www.acf">All County Welfa</a>	Gov't Staff	
Policy	ACWDL	All County Welfare Directors Letter Regarding Eligibilit	Info	<a href="https://www.acf">https://www.acf</a>	Gov't Staff	
Policy	Ukrainian Humanitarian Par	Policy Letter 22-13	Info	<a href="https://www.cds">https://www.cds</a>	Gov't Staff	
Policy	ACIN I-40-22	Eligibility of Ukrainian Nationals for Federal and State I	Info	<a href="https://www.cds">https://www.cds</a>	Gov't Staff	
Policy	ALL COUNTY WELFARE DI	UHP Benefits Eligibility, Revision	Info	<a href="https://www.cds">https://www.cds</a>	Gov't Staff	
Policy	ALL COUNTY WELFARE DI	UHP Benefits Eligibility	Info	<a href="https://www.cds">https://www.cds</a>	Gov't Staff	
Policy	MediCal Eliqibility	No.: I 22-16.	Info	<a href="https://www.dhc">https://www.dhc</a>	Gov't Staff	

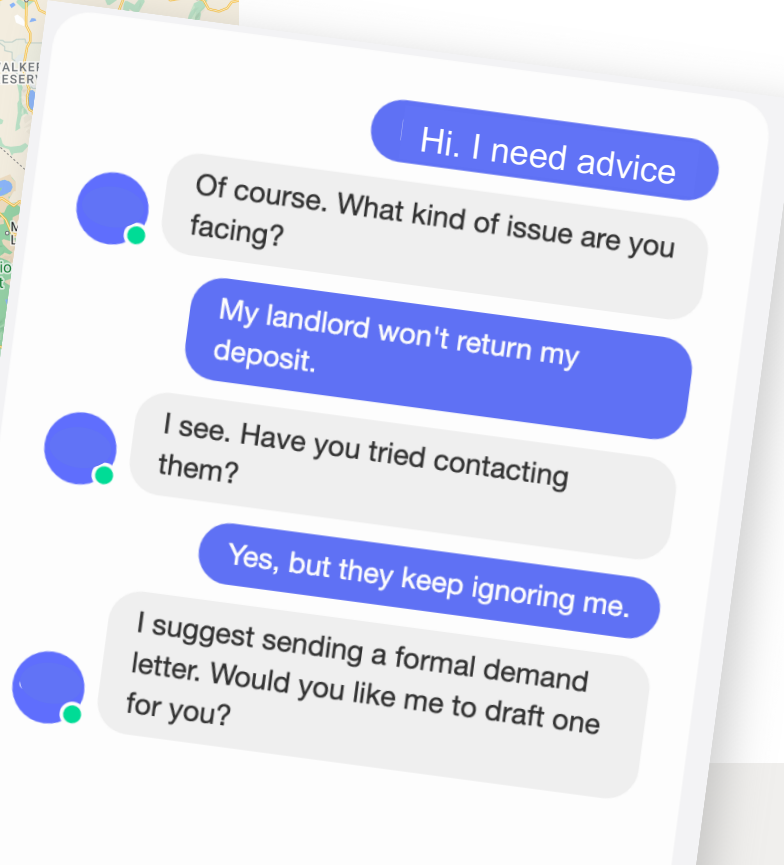
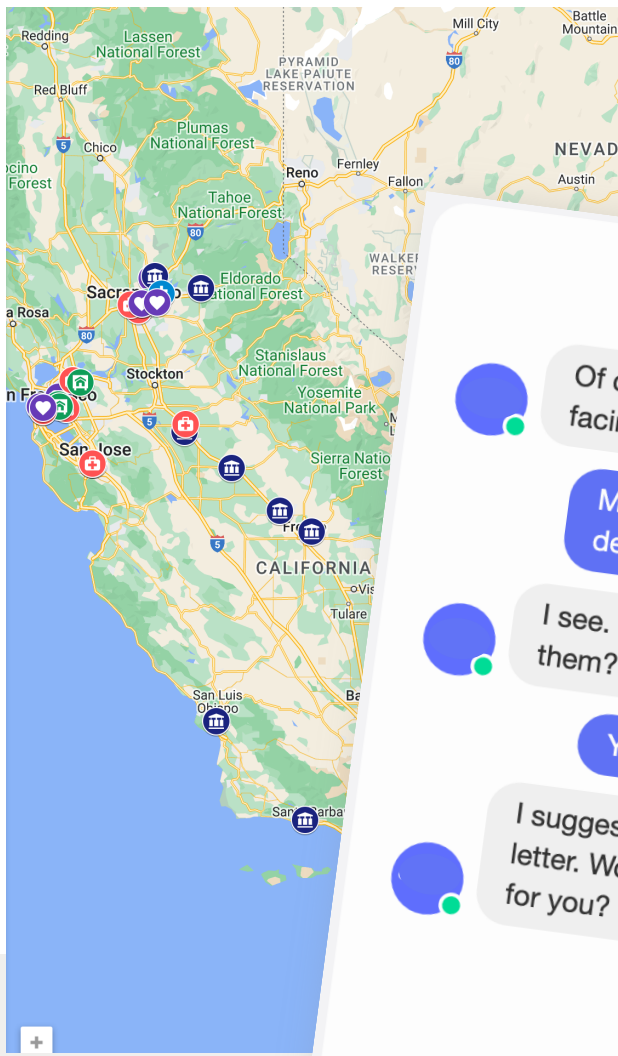
### Frequently Asked Questions & Support Resources

#### Ukrainian Humanitarian Parolees & Sponsors

Topic	Sub-Topic	Question	Response / Steps
Eligibility/ Documentation	Situation: I-94	What if information on my I-94 is incorrect? Where can I go to fix it?	Please schedule an appointment with the...
Extension Related	Extension	What guidance was provided to those paroled before U4U/ those who only received 1 year parole?	Per DHS, Individuals paroled into the Unite... considered for an extension. DHS is in the... extension of their period of parole to align... estimates it will take approximately four w... based on the date of parole
Extension Related	Extension	How does a UHP know if their parole was extended?	Info: DHS announced that, effective March 2022 and April 25, 2022 (i.e., pre-Uniting fr... extension of their period of parole to align... period is extended, DHS will proactively m...  On a case by case basis, will be considere: - Can download new electronic I-94 with n... - Will get a new I-797 extending the previo... - Very important to <b>update address with U</b> ... - If have not received extension: <a href="https://he">https://he</a> ... --> Please select Topic: <b>Traveler Compliant</b>



# Understand how and where to access resources



## Preview—Centralized Resource Hub

Solvera is creating a platform to centralize resources available to UHPs, sponsors, and those serving them.

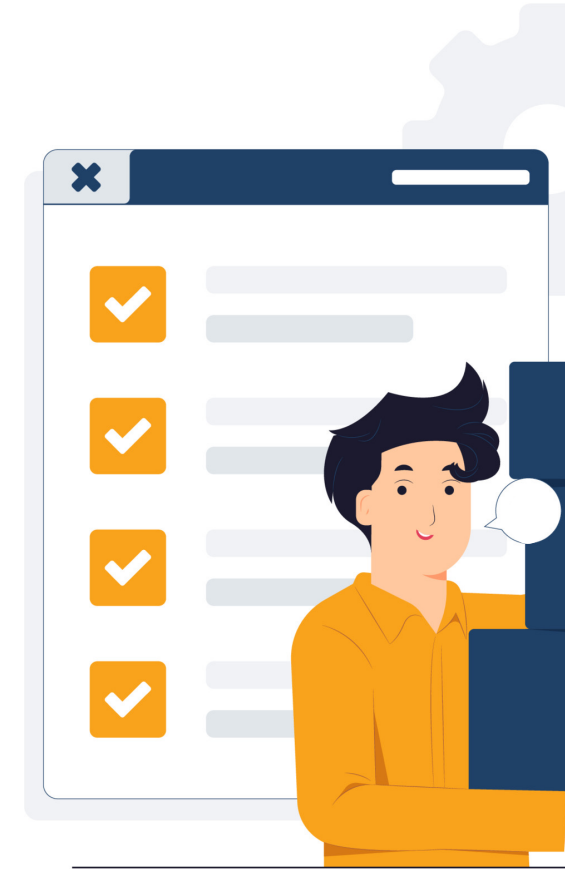
### Resource Hub will be:

- Searchable by service & location
- Interactive, in-language, & accessible
- Updated directly by providers
- Available FMI in future sessions

# Next Steps

After this session you will receive:

- ✓ The slide deck
- ✓ Referenced links
- ✓ Survey to provide feedback on today's session
  - Ask additional questions
  - Suggest future topics



# Save on critical services

1

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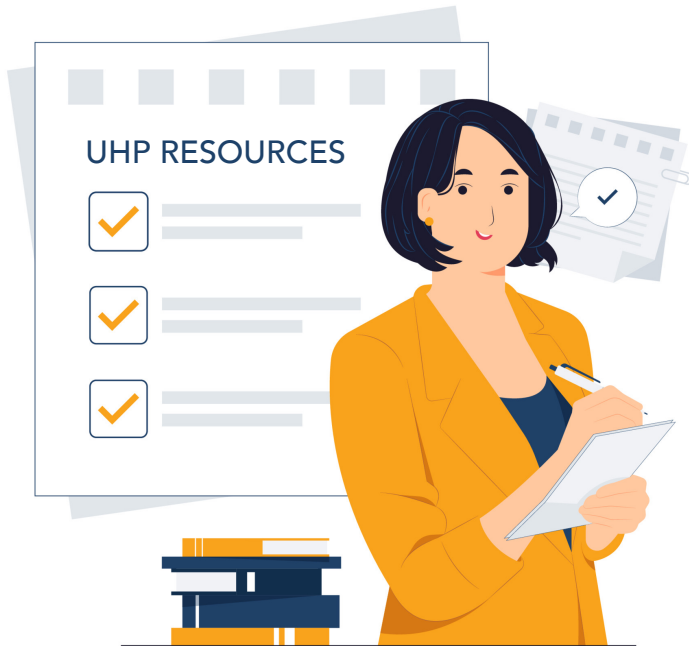
4

**Navigating  
Available  
Resources**

# Question & Answer



# Complete a **Feedback SURVEY** about today's session & request future topics



Date	Topic	Designed For
<del>Aug 24</del>	<del>(\$) Accessing Subsidies</del>	<del>UHPs/ Sponsors</del>
Sept 14	(👤) Cultural Considerations	Direct Service Staff, Educators
Sept 28	Topic Based on Survey Responses	

2<sup>nd</sup> & 4<sup>th</sup> Thursday @ 10:00am through mid-November

Thank you for attending

# Ukrainian Support Convening Sessions

Email the hosts: [UHPinfo@solveraconsult.com](mailto:UHPinfo@solveraconsult.com), [RPBTTAU@cdss.ca.gov](mailto:RPBTTAU@cdss.ca.gov)

Ukrainian Support Convening  
Session, Feedback Survey

