

# Welcome

To listen in **Ukrainian** or **Russian**, please select:

- ◆ Interpretation > Preferred Language

## Ласкаво просимо

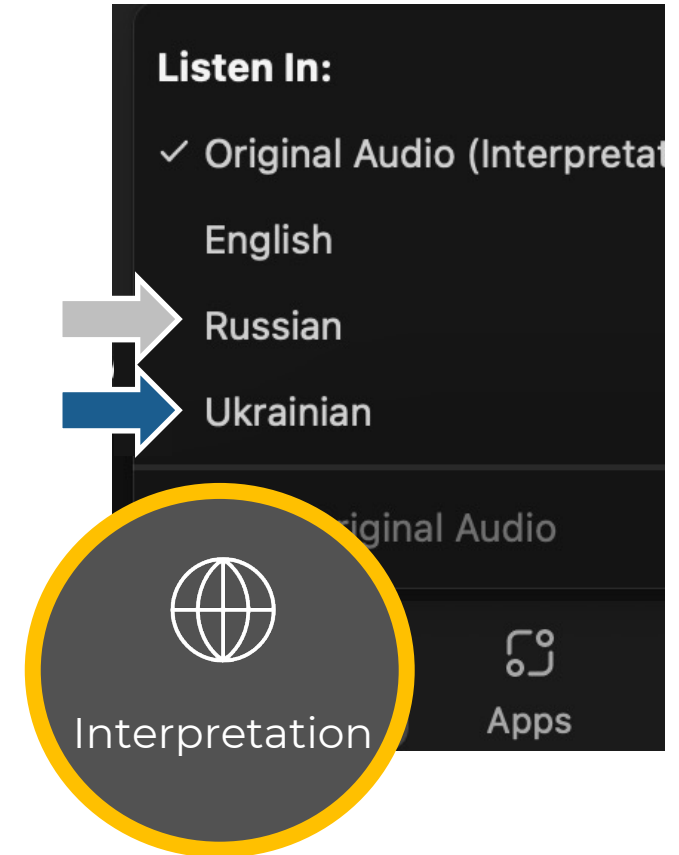
Для прослуховування українською або російською мовою, будь ласка, оберіть:

- Усний переклад
- Мова, якій надається перевага

## Добро пожаловать

Для прослушивания на украинском или русском языке, пожалуйста, выберите:

- Устный перевод
- Предпочитаемый язык



# Housing Assistance for Ukrainians (HAU) Program Overview

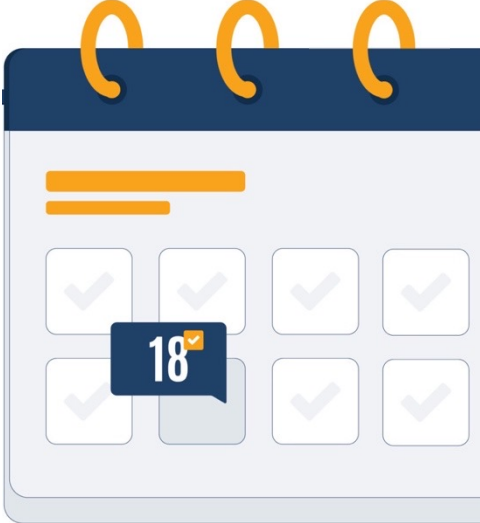
Refugee Programs Bureau

February 26, 2024 / 10:00 a.m. - 11:00 a.m.



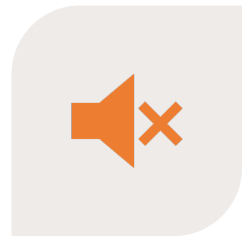
# Upcoming Convening Sessions

- ◆ On Mondays
- ◆ Through August 2024



Date	Topic
Feb 26	Housing Assistance for Ukrainians (HAU) Program Overview
Mar 18	Q&A on Housing, Employment, & Transportation
Apr 01	Taxes in the U.S.: Practical Advice and Tips
Apr 22	Getting Help: Navigating State & Local Organizations

# Session Reminders



Mute



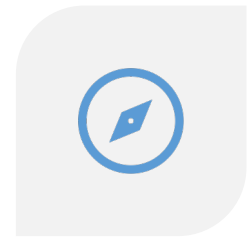
Select  
preferred  
language



Upvote  
Questions



Live Q&As



Survey

# Who you are hearing from today



# Your Presenter – Refugee Programs Bureau (RPB)



**Alex Susalla**

Analyst, Training and Technical Assistance Unit

HAU Lead Analyst

# Outline of Session Topics

**1**

**Purpose &  
Objectives**

**2**

**Overview  
&  
Eligibility**

**3**

**Program  
Requirements**

**4**

**Benefits &  
Services**

**5**

**HAU  
County-  
by-County**

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# HAU Program Purpose

- **HAU was developed in recognition of the national and statewide housing challenges many are facing in California. Rent burdens are one of the biggest barriers to self-sufficiency for refugees and other immigrant populations resettling in California.**
- HAU is intended to supplement existing public assistance employment programs to assist eligible Ukrainian nationals and non-Ukrainian individuals who are currently residing in California as the result of being displaced by the conflict in Ukraine.

# Key Terms

## Parolee

- Parole grants an individual, who may be inadmissible or otherwise ineligible for admission into the United States, conditional permission to reside in the United States temporarily for urgent humanitarian reasons or significant public benefit. Individuals who have been granted parole are referred to as “parolees”.

## Subsidy Cap

- Refers to the maximum amount of money that HAU can provide each month. For HAU, the cap is 50% of your combined costs for monthly rent, and/or utilities (water, sewer, gas, electricity), and up to a total of \$10,000 over the length of your time in HAU.

## Light-touch Case Management

- HAU provides some essential case management services to get you connected with assistance faster. A case manager will help determine if you qualify for HAU assistance, how much the program can offer you, and in some cases, ensure your landlord/property manager receives the subsidy payment on time.
- Sometimes, the case manager can help connect you to other resources and referrals not offered through HAU.

## Housing Navigation

- In some counties, HAU may include services to help you find and apply for an appropriate and safe rental home.

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# HAU Program Overview

- **HAU provides housing and utilities assistance subsidies** to certain Ukrainian and non-Ukrainian individuals who have been displaced from Ukraine.
- These subsidies can be **up to 50% of your rent and utilities** each month, for **up to six months**. The total maximum amount of assistance *cannot exceed \$10,000*.
- The program is intended to support participants in obtaining employment and becoming self-sufficient.
- The HAU program is currently scheduled to **end on September 30, 2024**.

# HAU Eligibility

- Eligible populations include Ukrainians who came to the United States independently as well as those processed under the Uniting for Ukraine (U4U) Program.
- Categories of ORR-eligible Ukrainian populations and other non-Ukrainian individuals displaced from Ukraine include:
  1. **Citizens or nationals of Ukraine** paroled into the U.S. between **February 24, 2022**, and **September 30, 2023**, known as Ukrainian Humanitarian Parolees (UHPs).
  2. **Non-Ukrainian individuals** who last habitually resided in Ukraine, who are paroled into the U.S. between **February 24, 2022**, and **September 30, 2023**, known as Non-Ukrainian Humanitarian Parolees (NUHPs).
  3. **A spouse or child** of someone above, who is paroled into the U.S. **after September 30, 2023**.
  4. **A parent, legal guardian, or primary caregiver** of an unaccompanied refugee minor or an unaccompanied child described above, who is paroled into the United States **after September 30, 2023**.

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# Program Requirements for Applicants and Recipients (1 of 2)

HAU has certain requirements for **applicants and recipients**. A partial list is as follows:

- HAU applicants may be required to participate in RSS employment services or other locally available employment services, as a condition of eligibility.
- Only one adult or primary applicant per household may apply and receive assistance on behalf of the entire household. Applicants must be listed on the lease.
- Applicants cannot be residing with their financial supporters at the time of application. The HAU program is meant for households who lack the support of a financial sponsor or who are no longer residing with that sponsor.

# Program Requirements for Applicants and Recipients (2 of 2)

HAU has certain requirements for **applicants and recipients**. A partial list is as follows:

- The maximum assistance term is 6 months or \$10,000 total assistance, whichever is first.
- Assistance may be provided in full or partial payments based on need for utilities assistance (i.e., subsidy for the entire bill or a portion thereof).
- A household receiving HAU funding should have all residents listed on the lease by name.



# Program Requirements for Case Managers and Administrators

HAU has certain requirements for **case managers and administrators**. A partial list is as follows:

- Rental/utilities assistance is provided as a supportive service in conjunction with case management.
- Case notes must provide verification or documentation of financial need (i.e., lease agreements and utility bills) showing the amount owed by the household.
- HAU cases must reside in a dedicated housing unit (i.e. apartment, house) of their own. Assistance cannot be provided to multiple cases sharing the same housing unit unless approved on a case-by-case basis.
- The HAU program may have additional requirements according to each the county office or local designate in charge of running the program, in addition to the general requirements for HAU.

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# HAU Program – Assistance Benefits

HAU provides housing assistance benefits as described below:

- HAU can pay up to half (50%) of your rent and utilities\* costs each month, for up to six months, or once the \$10,000 limit is reached (whichever comes first).

Other ways HAU can provide assistance:

- HAU can pay for a security deposit to help you move to a new rental unit. However, the limits of 50% assistance and \$10,000 maximum aid still apply.
- HAU can pay for past-due rental debt. However, the limits of 50% assistance and \$10,000 maximum aid still apply.

\* Utilities refers to monthly bills for water, sewer, trash, electricity, and gas

# HAU Program – Other Support Services

HAU also offers limited, “light-touch” case management services, including:

- Personalized assistance with program applications and intake
- Help from a case manager when collecting required application forms and documentation
- Referrals to other programs and services which may be helpful to you

# HAU Program Status

- The HAU program is currently active in the counties of **Alameda, Los Angeles, Orange, Sacramento, San Francisco, Santa Clara, and Stanislaus.**
- San Diego will be implementing HAU in the coming months.
- For all other counties, HAU will be active beginning March 2024.

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# HAU County-by-County

The HAU program has a unique structure that relies upon many different counties and organizations to provide quality assistance no matter where you live in California:

1. Alameda
2. Los Angeles
3. Orange
4. Sacramento
5. San Francisco
6. Santa Clara
7. Stanislaus
8. San Diego\*
9. All other counties in California:  
Catholic Charities Diocese of  
San Diego (CCDSD)

\* Note: The HAU program in San Diego has not been launched yet.  
More details on the start of HAU in San Diego County will be provided soon.

# HAU in Alameda

In Alameda County, HAU is provided through two Community Based Organizations.

If you live in the **north-county cities** of Albany, Berkeley, Emeryville, Oakland, Alameda, Piedmont, San Leandro, and San Lorenzo, contact:



LAO FAMILY  
COMMUNITY  
DEVELOPMENT

## Lao Family Community Development

Zaw Thein, Program  
Supervisor

[zthein@lfcdd.org](mailto:zthein@lfcdd.org)

(510) 694-0086 or (510) 533-  
8850

If you live in the **south-county cities** of Hayward, Castro Valley, unincorporated cities of Ashland, Cherryland, Fairview, Dublin, Pleasanton, Livermore, Fremont, Union City, and Newark, contact:



## La Familia

Ibrahim Amini, VESL Program  
Supervisor

[mamini@livelafamilia.org](mailto:mamini@livelafamilia.org)

(510) 935-9293



# HAU in Los Angeles

 County of Los Angeles  
DEPARTMENT OF  
PUBLIC SOCIAL SERVICES

Програма працевлаштування для біженців  
(Refugee Employment Program, REP)

## Допомога на оплату житлово-комунальних послуг для УКРАЇНЦІВ



Ви — новоприбула особа з України, яка приїхала до США за програмою «Єднаймося для України» (Uniting for Ukraine, U4U)?

Ви маєте статус власника тимчасового гуманітарного дозволу, який/яка є українцем/українкою (Ukrainian Humanitarian Parolee, UHP) або не є українцем/українкою (Non-Ukrainian Humanitarian Parolee, NUHP)?

Якщо ви маєте зазначений вище статус, для вас доступні такі послуги:

- *Допомога на оплату житлово-комунальних послуг*

ТЕРМІН ДІЇ ПРОГРАМИ —  
ДО 30 ВЕРЕСНЯ 2024 РОКУ

Для визначення права на отримання послуг необхідно подати заявку.

За умови відповідності критеріям програми ви можете отримати:

- субсидію на оплату житла та/або комунальних послуг у розмірі до 50%,
- максимум на 6 місяців, і
- не більше 10 000 дол. США на домогосподарство за сукупний період у 6 місяців.

Щоб подати заявку, зв'яжіться з нами:

- JVS — телефонуйте за номером (818) 956-0500 додатковий номер 100, або
- CCLA — за номером (213) 318-5716

Щоб отримати додаткову інформацію, відправте електронного листа на адресу: [DPSSREP@dps.lacounty.gov](mailto:DPSSREP@dps.lacounty.gov) або телефонуйте за номером (562) 908-8340

 County of Los Angeles  
DEPARTMENT OF  
PUBLIC SOCIAL SERVICES

Refugee Employment  
Program (REP)

## Housing and Utility ASSISTANCE FOR UKRAINIANS



Are you a newcomer from Ukraine who arrived in United States under Uniting for Ukraine (U4U) Program?

Do you have a parole status as a Ukrainian Humanitarian Parolee (UHP) or Non-Ukrainian Humanitarian Parolee (NUHP)?

If you do, then the following services are available for you:

- *Housing and Utility Assistance*

PROGRAM EXPIRES ON  
SEPTEMBER 30, 2024

Application process is required for eligibility determination.

**If you are determined to be eligible for services, then you may receive:**

- Up to 50% Subsidy for Housing and/or Utility Assistance,
- For Maximum of 6-months, and
- Not Exceeding \$10,000 per household for the cumulative 6-month period.

**To Apply, please contact:**

- JVS SoCal at (818) 956-0500 ext. 100, or
- CCLA at (213) 318-5716

For More Information Contact: [DPSSREP@dps.lacounty.gov](mailto:DPSSREP@dps.lacounty.gov) or  Call (562) 908-8340

# HAU in Orange

The process to apply for HAU assistance in Orange County is as follows:

1. Access California Services is the contracted agency accepting all HAU applications in Orange County. Applicants should reach out to set up an appointment to determine their eligibility.
2. Applicant collects important documentation, including:
  - Immigration documents, bank statement, verification of income, lease agreement, utilities bill(s)
3. Applicant completes the HAU application and submits it in person at Access California Services with the above documentation.



## **Access California Services**

(800) 287-1332 or (714) 917-0440

300 W Carl Karcher Way

Anaheim, CA 92801

# HAU in Sacramento

HAU in Sacramento County is offered to individuals who are enrolled in RSS Employment Services -

- Contact one of the nine organizations listed on the flyer for information on how to enroll in the RSS program.
- HAU assistance requires active participation in the RSS program and is based on client need that is determined through a comprehensive assessment.



## Are You a Refugee in Need of a Job?



SETA's Refugee Program Service Providers can help!

If you have been in the U.S. less than five years and live in Sacramento County, you may be eligible for FREE:

- English Language Instruction
- Employment Services, including Job Placement and Job Retention Assistance
- Supportive Services to Help You Succeed (Employment Supports, and Housing, Utilities, and Technology Assistance)

Through our program providers, you will gain the knowledge and skills needed to land a job, or to get back to work!

To get started, call one of our nine providers today to find out if you qualify for our program services.

<b>Asian Resources, Inc.</b> 5750 Sunrise Blvd. #100 (916) 745-4313	<b>Bach Viet Association, Inc.</b> 1050 Fulton Ave., #110 (916) 481-0340
<b>Elk Grove Adult and Community Education</b> 8401 Gerber Rd. (916) 793-2325	<b>Folsom Cordova Community Partnership</b> 10826 Gadsten Way (916) 294-9107 exts. 840505/840503
<b>Folsom Cordova Adult School</b> 10850 Gadsten Way (916) 294-9106	<b>International Rescue Committee</b> 2020 Hurley Way #420 (916) 482-0120
<b>Lao Family Community Development, Inc.</b> North Sacramento Location (916) 393-7501	<b>Lao Family Community Development, Inc.</b> South Sacramento Location (916) 359-2788
<b>Sacramento City Unified School District/ CAJ</b> 5451 Lemon Hill Ave. (916) 395-5802 main line, ext. 701059/701065 (916) 826-0967 Remote Job Coach Line	<b>Twin Rivers Unified School District</b> 5703 Skvarla Ave (916) 566-2785 ext. 2511

\*Helping refugees succeed since 1983\*



Sacramento Employment and Training Agency

Auxiliary aids, interpreting services, and other reasonable accommodations are available upon request. Please contact the provider 5 days in advance if accommodations are needed for in-person service. CA relay services are available by dialing 711 and referencing the host agency's phone number.

# HAU in San Francisco

The process to apply for HAU assistance in San Francisco County is as follows:

1. Applicant completes a Release of Information form and submits it to Mission Neighborhood Centers.
2. Mission Neighborhood Centers will interview the applicant to gather further information and determine eligibility. An HAU Application will be filled out with the applicant.
3. If found eligible, additional documentation may be collected.
4. After the first HAU payment is issued, the client will be referred to Arriba Juntos for case management. Arriba Juntos will contact the client and proceed with additional services.



## **Mission Neighborhood Centers**

[hau@mncsf.org](mailto:hau@mncsf.org)

(415) 653-5701, ext. 1128  
1329 Evans Ave  
San Francisco, CA 94110



## **Arriba Juntos**

*By referral only*

(415) 487-3240  
1850 Mission Street  
San Francisco, CA 94103

# HAU in Santa Clara (1 of 2)

Ways to apply for public assistance in Santa Clara:



SANTA CLARA COUNTY  
SOCIAL SERVICES AGENCY

## In-Person

Monday – Friday, 8:00 a.m. – 5:00 p.m. except for county holidays

[Benefits Assistance Center](#) – 1867 Senter Road, San Jose CA 95112

[General Assistance Services](#) – 1919 Senter Road, San Jose, CA 95112

[North County Office](#) – 1330 W. Middlefield Road, Mountain View, CA 94043

[South County Office](#) – 379 Tomkins Court, Gilroy, CA 9502

## Online

[BenefitsCal](#)

(Not available for CAPI)



## Phone

(408) 758-3800

## Fax

1-(408) 295-9248

## Mail

(with a [downloaded application](#) available here)

P.O. Box 11018  
San Jose, CA 95103

# HAU in Santa Clara (2 of 2)

Public inquiries about HAU assistance in Santa Clara County can be directed to the agencies below:



**International Rescue Committee  
San Jose (IRC)**

[SanJose@rescue.org](mailto:SanJose@rescue.org)  
(408) 277-0255

1210 South Bascom Ave  
Ste. 227  
San Jose, CA 95128



**Jewish Family Services Silicon  
Valley (JFSSV)**

[JFS@jfssv.org](mailto:JFS@jfssv.org)  
(408) 556-0600

P.O. Box 320490  
Los Gatos, CA 95032

# HAU in Stanislaus

To apply for HAU assistance in Stanislaus County, contact:



## **International Rescue Committee (IRC)**

3446 N Golden State Blvd,  
Turlock, CA 95382  
(209) 667-2378

### **If further information is needed, reach out to:**

Marina Asator  
Resettlement Manager

[Marina.Asator@rescue.org](mailto:Marina.Asator@rescue.org)  
(209) 661-6498

Odsin Mirza  
Housing Coordinator

[Odsin.Mirza@rescue.org](mailto:Odsin.Mirza@rescue.org)  
(209) 850-0096

# HAU in San Diego

The HAU program in San Diego has not yet launched. Additional details on when program applications may be accepted within San Diego County will be announced once finalized.



# HAU in the Rest of California

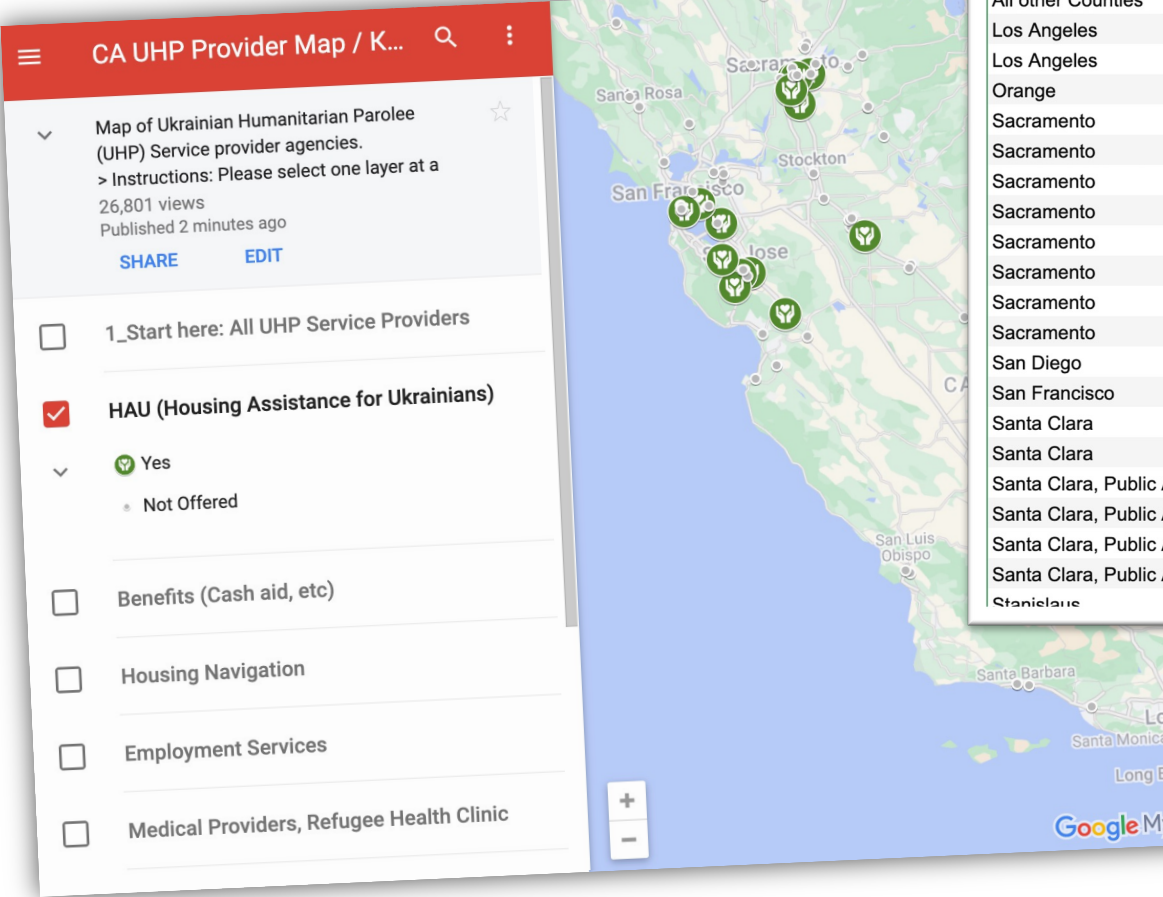
If you reside in **any county of California that is not already listed**, contact the statewide administrator:

## **Catholic Charities Diocese of San Diego**

HAU Program

[HAU@ccdsd.org](mailto:HAU@ccdsd.org)

# Additional Resources



### Housing Assistance for Ukrainians

County	Agency Name	Agency Add	HAU Email	HAU Phone
Alameda - North	Lao Family Community Development	2325 E 12th St,	zthein@lfc.org	(510) 694-0086
Alameda - South	La Familia	26081 Mocine A	mamini@livelafa	(510) 935-9290
All other Counties	Catholic Charities Diocese of San Diego	Not Provided	HAU@ccdsd.org	Not Provided
Los Angeles	CCLA	1530 James M V	DPSSREP@dps	(213) 318-5716
Los Angeles	JVS SoCal	315 Arden Ave #	DPSSREP@dps	(819) 956-0500
Orange	Access California Services	300 W Carl Karc	Not Provided	(800) 287-1332
Sacramento	Asian Resources, Inc.	6270 Elder Cree	Not Provided	(916) 745-4310
Sacramento	Bach Viet Association, Inc.	1050 Fulton Ave	Not Provided	(916) 481-0340
Sacramento	Elk Grove Unified School District-Adult Sch	9510 Elk Grove-	Not Provided	(916) 686-7717
Sacramento	Folsom Cordova Community Partnership	Rossmoor Shop	Not Provided	(916) 294-9107
Sacramento				
Sacramento				
Sacramento				
Sacramento				
Sacramento				
San Diego				
San Francisco				
Santa Clara				
Santa Clara				
Santa Clara, Public				
Santa Clara, Public				
Santa Clara, Public				
Santa Clara, Public				
Stanislaus				

**Map: UKR Service Providers**  
<https://bit.ly/UHPmap>

**Table: HAU Providers**  
[https://bit.ly/UHPLinks\\_FAQ](https://bit.ly/UHPLinks_FAQ)

**Help with applications: Nova Ukraine**  
[hau@novaukraine.org](mailto:hau@novaukraine.org)

## What we covered

- ✓ Community members, their sponsors, and agency staff understand the benefits and services that HAU offers
- ✓ Attendees can describe the basics of how HAU works: length of assistance, amount of assistance, how to apply
- ✓ Applicants, sponsors, and referring agency staff know how and where to apply for HAU in each County

# Questions?



For questions about HAU or to locate specific assistance in your area, please contact:

## Nova Ukraine

[hau@novaukraine.org](mailto:hau@novaukraine.org)

## Refugee Programs Bureau

- HAU Program Team at [HAU@dss.ca.gov](mailto:HAU@dss.ca.gov)
- RPB's HAU Website: <https://www.cdss.ca.gov/ukraine-resources/haa>

## Map: UKR Service Providers, including HAU

- <https://bit.ly/UHPmap>

## Table: HAU Providers

- [https://bit.ly/UHPLinks\\_FAQ](https://bit.ly/UHPLinks_FAQ)



# Complete a **Feedback Survey** & Request Future Session Topics

Email the hosts: [UHPinfo@solveraconsult.com](mailto:UHPinfo@solveraconsult.com),  
[RPBTTAU@cdss.ca.gov](mailto:RPBTTAU@cdss.ca.gov)